



My Home Group Minutes

Meeting held on Wednesday 16 May 2018 at
11am in Key's Main Office

Present

11 Tenants
1 Staff Member



Tenant Satisfaction Survey



We looked at the results of our Tenant Satisfaction Survey from February this year.

We discussed the drop in satisfaction with how we inform people of our decision making. It was agreed that a larger scale consultation around communication would be good to find out what people would like to change

As there was a lot of feedback around bin areas, and communal areas in general, the group would like to make this one of their next big topics.

Regional Network



We discussed that the My Home Group is now part of the Central Regional Network. We decided that, depending on interest, different people could attend the network meetings on behalf of the group.

2 group members went along to the Regional Network AGM on Saturday 19 May.

They will present verbal feedback at the next meeting.

Annual Review Article



We discussed the article about the My Home Group which will appear in the next Annual Review. The main things we wanted to highlight were the groups goals for the year, which are:

- get new members
- work with other groups
- have a variety of speakers for the topics we are discussing
- our main topics will be communications and communal areas.



Next Meeting

Our next meeting will be held on Wednesday 29 August 2018 at 11am in our Main Office at The Square, Glasgow.

If you have any questions about the My Home Group, please call Gillian on 0141 342 1815 or email gillian.conway@key.org.uk