



Annual Assurance Statement 2021

Key achieves all the following standards and outcomes for tenants and others who use our services:

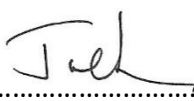
- All relevant regulatory requirements set out in Chapter 3 of the Regulatory Framework;
- All relevant standards and outcomes in the Scottish Social Housing Charter;
- All relevant legislative duties;
- The Regulatory Standards of Governance and Financial Management.

In considering our compliance with our legal and regulatory requirements in 2021, we have taken account of the ongoing impact of the Covid-19 pandemic and can confirm the following:

- We have complied fully with the temporary changes to legislation and continue to follow national and local policy and requirements
- Appropriate arrangements have been implemented to ensure effective communication and engagement with tenants and people we support
- Our revised Governance arrangements ensure the Board can continue to exercise effective oversight and control and are able to operate in line with Key's constitutional and legal obligations
- The measures that we have put in place and the contingency planning that we have implemented have ensured that we are able to continue to meet our responsibilities to our tenants, the people we support, regulators and funders.
- Where we have adopted revised standards of service delivery, we have communicated changes clearly and maintained the necessary records to ensure a smooth resumption of normal service levels.
- We are working towards having effective systems in place for the collection of equalities data so we can take account of equality and human rights issues in our decisions, policy-making and day-to-day service delivery.

I confirm that Key's Board has seen and considered appropriate evidence to support the level of assurance it has at the Governance session of 23 June 2021, at the Board meeting of 6 October 2021 and from our ongoing oversight and scrutiny of Key's affairs throughout the year.

This statement of assurance was approved at the Board meeting on 6 October 2021.

Signed  (Chairperson) Date 15/10/21

70 Renton Street, Glasgow G4 0HT Telephone: 0141 342 1890 Facsimile: 0141 342 1891 hello@key.org.uk www.key.org.uk

A society registered under the Co-operative and Community Benefit Societies Act 2014, company number 1938 R (S) and with the Scottish Housing Regulator, registration number 141. Key and Key Housing are names used by Key Housing Association Limited, a charity registered in Scotland, charity number SC006652

