



My Home Group Minutes

Meeting held on Wednesday 18th June 2025, The Square at 11am.

In Attendance

MHG Members

Doreen Kay
Caroline Kay
Wendy Hall
Christopher McMillan
Brian Mcilroy
Stephen Chinn
Christina Mckendrick
Stephen Falconer
Colin Cooper

Other Attendees

Brenda Murphy (Housing Officer)
Alexandra Maxwell (Housing Services Assistant)
Patrick Miller (Maintenance Officer)

Welcome Introduction

Welcome extended to everyone.

There was a warm welcome, and members shared get to know me and news.

A tribute was also paid to beloved My Home Group Member – Joe McNee.

March meeting minutes were discussed and actions taken forward.

Bathroom Upgrades Leaflet

Patrick gave a presentation about our new bathroom upgrades leaflet and timeline.

Members liked the leaflet – they liked the pictures and found it easy to understand. He explained the planned replacement process regarding bathrooms and explained that there is unfortunately a backlog due to covid. Members thought the timeline was good, short and sweet. He explained that this has been made to help tenants during the new bathroom process and on the back of feedback from MHG members in 2024 that a timeline should go beside the kitchen leaflet so that tenants know their responsibility and what to expect.

ARC

An introduction to what the ARC is was given to members and an explanation as to why we do it. We gave tenants a run down of the indicator sections of the ARC and social landlord contextual information.

Benefits Advice

Brenda then gave a presentation on benefits advice and explained that we are going through a period of managed migration from legacy benefits to Universal Credit. She explained that we have made a booklet to support and offer advice to tenants in this period. Tenants liked the booklet and found it very helpful.

Summer Quiz

A summer themed quiz took place to insert some fun into the meeting after the discussions on very serious and important topics.

Next Meeting

The meeting concluded at 1pm

Next meeting to be held in September.

If you have any questions about the My Home Group, please call
Alexandra Maxwell on 0141 342 1810 or email
alexandra.maxwell@key.org.uk