



My Home Group Minutes

Meeting held on Wednesday 21st May 2025

Stranraer office at 11am

In Attendance

My Home Group Members

Lee Fairley
Christophe Laverie
Barbara Nelson

Apologies

Other Attendees

Sandra Jackson
Alexandra Maxwell

Welcome Introduction

Welcome extended to everyone and introductions to second first Stranraer My Home Group. Explained that this was going ahead on the back of tenants' feedback after introducing a Dumfries MHG – that Dumfries was too far to travel for tenants that had come to the first meeting in Dumfries.

Discussion on plans to extend MHG members. With everyone asked to extend invite to friends (key tenants) to next meeting.

We also discussed February meeting minutes from the second Dumfries My Home Group to give the new tenants a taster of what is discussed.

New attendees

Barbera Nelson

Lee Fairley

What is the My Home Group?

A summary of what the My Home Group is all about was given to new members – why it was formed, what we do? Why your feedback is important.

Estate Management Policy

We asked members what they notice about estate management in their area and what they think should be included in our new estate management policy.

What should be included in the policy:

- Gardening
- Bin maintenance
- Store area
- Close cleaning
- Close repairs
- Close decorations
- Close entry system
- Landlord responsibility
- Tenant involvement

What they can notice about estate management in their areas

- Gutter to be cleaned
- Bricks loose on walls

Website

We then told tenants that we are doing a review of our website and would welcome their feedback.

Their feedback was:

- They would like audio and an audio description
- A MHG video
- Photos of gardens
- Map on website which would show up all Key developments and what they look like
- Less words, more graphics
- Calm colours
- Familiar faces

Staff Handbook for Supported Tenants

We then showed members our new Staff Handbook for Supported tenants that is going to help staff with housing related issues. They really liked the staff handbook.

Summer Quiz

A summer themed quiz took place to end the meeting with some fun and prizes!

Next Meeting

The meeting concluded at 1pm.

Next meeting November 25.

If you have any questions about the My Home Group, please call
Alexandra Maxwell on 0141 342 1810 or email
alexandra.maxwell@key.org.uk