

KEY HOUSING ASSOCIATION LIMITED

ANNUAL REPORT AND CONSOLIDATED

FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2025

LEGAL AND ADMINISTRATIVE DETAILS

Scottish Charity registration number SC006652

Financial Conduct Authority registration number 1938R(S)

Scottish Housing Regulator registration number HEP141

Registered office

70 Renton Street Glasgow G4 0HT

Members of the Board

Sheenagh Simpson (Chairperson) John Paterson (Vice Chairperson) Anne McGuigan (Vice Chairperson) Angus Turner (retired 11 September 2024)

David Meechan David Le Sage Gillian Anderson Jack Crombie Rebecca O'Donnell Karen Jamieson

Musab Hemsi (retired 11 September 2024)

Dee Fraser Paul Hush Brian Hemsley

Rebecca O'Donnell (retired 15 September 2025) Daniel McCafferty (co-opted 9 December 2024)

Executive Officers

Alison Wood, Director of Finance Gordon Anderson, Director of Housing Jean Ramsay, Director of Support Glenn Harrold, Director of People (Appointed 15 April 2024)

Secretary

Bankers

Virgin Money
1st Floor,
St Vincent Place

St Vincent Place, Glasgow, G1 2HL Glenn Harrold, D

Andrea Wood

Andrea Wood, Chief Executive

Solicitors

BTO Solicitors 48 St Vincent Street Glasgow G2 5HS

External Auditor

Azets Audit Services Chartered Accountants Titanium 1 King's Inch Place Renfrew PA4 8WF **Internal Auditor**

TIAA Ltd Unit 53-55 Gosport Business Centre Gosport PO13 0FQ

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REPORT OF THE MEMBERS OF THE BOARD (INCORPORATING THE STRATEGIC REPORT) FOR THE YEAR ENDED 31 MARCH 2025

The Board has pleasure in presenting its report together with the audited consolidated financial statements for the year ended 31 March 2025.

Structure, Governance and Management

Background

Key Housing Association Limited (hereafter referred to as "the Association") is a Registered Social Landlord incorporated under the Co-operative and Community Benefit Societies Act 2014, which provides housing and support to people with disabilities. The Group refers to Key Housing Association Limited (Key), Community Lifestyles Limited (Community Lifestyles) and KHA Developments Limited (KHA).

Community Lifestyles provides individualised home and community support services to people with disabilities mainly in housing not provided by the Association. Support services provided by Key and Community Lifestyles are funded through contracts with local authorities. Community Lifestyles is a registered charity and is limited by guarantee. It remains under control of Key Housing Association Limited.

The principal activity of KHA is the redevelopment of housing which is used for the support of adults with disabilities. KHA is a limited company. It remains under control of Key Housing Association Limited, which holds 100% of the share capital of KHA.

We continue to have a service level agreement with The Advisory Group (TAG) which was set up by Key in 1996 to enable people with learning disabilities to have a stronger voice in the services they use and in their local communities. TAG is now an independent charity (SCIO), run for and by disabled people.

Employee issues

The Group has an equal opportunities policy which seeks to ensure that, in its role as employer, landlord and service provider, it does not discriminate against people on the grounds of sex (including gender re-assignment), marital or civil partnership status, pregnancy or maternity, religion or belief, sexual orientation, age, disability, colour, race, nationality or ethnic or national origins.

In respect of health and safety and welfare at work, the Group has a health and safety policy and a training programme covering a comprehensive range of relevant health and safety issues, including emergency aid and moving and handling. The Group has a health and safety advisor role as well as a health and safety committee for all office-based health and safety issues.

In employee relations, the Group recognises Trade Union representation for support service based and officebased employees and senior management meet regularly with Union representatives to discuss, and where appropriate negotiate, relevant matters relating to the activities of the Group.

Objectives and activities

The Group's Board agrees objectives and strategies for the Group normally within a 3–5-year strategic plan timescale. Our current Strategic Plan was developed for the period 2020-2025 and is designed to reflect our longer-term ambitions and allow for regular review and adaptation of our objectives in line with the ever-changing environment. The plan also incorporates the long-term funding of the Group.

The plan consists of two main parts, reflecting Support Activity and Housing Activity, each containing a range of strategies and targets designed to meet Key's objectives, and a Risk Analysis. The accompanying risk register is reviewed regularly.

To support our activities the Group operates a policy framework which is reviewed and updated on an annual basis. Areas of policy include Board control and responsibility, housing management, maintenance, development, finance, and HR. These include the following specific policies:

Governance - Board Control and Accountability - Standing Orders and Code of Conduct, Policy on Gifts and Hospitality, Policy on Payments, Benefits and Corporate Accountability, Policy on Disclosure of Interest, Policy for Payment of Board Member Expenses, Delegation of Authority from the Board, Complaints Procedure,

REPORT OF THE MEMBERS OF THE BOARD (INCORPORATING THE STRATEGIC REPORT) FOR THE YEAR ENDED 31 MARCH 2025

Membership Policy, Risk Management Strategy, Equal Opportunities Policy, Participation Policy, Health and Safety Policy, Whistleblowing, Openness & Confidentiality, Sustainability, Information and Communication Technologies, IT Strategy, Data Protection, Insurances, Anti-fraud and Corruption, Media Guidelines, Performance Measurements and Business Continuity Planning.

Housing Management - Allocations Policies, Rent Policy, Arrears Policy, Estate Management Policy, Harassment Policy, Voids Management Policy, Recovery of Charges, Sub-letting, Lodgers, Assignation, Charging for Services, Legal Action, Abandonment, Furnished Lets and Anti-Social Behaviour.

Maintenance - Maintenance Standards, Tenant Feedback on Repairs and Maintenance, Monitoring of Emergency Repairs and Pre and Post inspections.

Development - Development Procurement, CDM Regulations and Building Defects.

Finance - Treasury Management Policy, Internal Audit, Charging for Services, Reserves and Purchasing and Procurement.

Human Resources - Training, Staff Retirals, Criminal Convictions, Salaries, Support Through Illness, Staff Welfare, No Smoking, Whistleblowing, Redundancy and Grievance Policy.

The treasury management policy aims to ensure that the Group's funds are safeguarded and wisely invested, and that loan finance is negotiated within parameters agreed by the Board.

The rent policy aims to achieve a committed rental income that enables the Association to offer a high-quality management and maintenance service to all tenants. The policy ensures that rents are viable, affordable and sustainable in the local housing context.

The long-term stock maintenance and repair policy aims to maintain a cost effective, responsive and reactive repair service to all tenants within the parameters of a 10-year strategic and 3-year implementation programme for planned and major repairs. This is within a longer term 60-year major repair profile.

Achievements and performance

Key remain a well-respected and prominent provider in the social care sector. At 31 March 2025, Key supported 1,442 people in 17 local authority areas with total direct support of 50,170 hours per week.

Key employ 1,750 contracted staff (352 full time and 1,398 part-time) and on average a further 431 on a relief basis. This compares to 1,761 contracted staff (358 full-time and 1,403 part-time) and on average a further 430 on a relief basis. Details regarding the average number of staff employed during the year is included in note 9 of the financial statements.

Social care in Scotland is at a critical juncture with widespread recognition of the need for reform to make the provision of social care support fairer, more sustainable, and centred on human rights. Translating this ambition into reality is proving difficult, and the sector are currently facing financial, workforce, and structural challenges.

Although Scotland has a strong legislative and policy basis that covers social care and integration, this has been undermined by poor implementation linked to a lack of adequate resourcing. Following the Independent Review of Adult Social Care in 2021, the Scottish Government proposed creating a National Care Service (NCS). Initially this represented a major structural change, aiming to bring consistency, better quality, and fair work conditions across the sector. A combination of financial uncertainties, planning issues, and stakeholder opposition led to insufficient parliamentary support for the NCS bill, making it impractical for the government to proceed with the proposed reforms.

Despite this, the profile for our services remains dominated by a strong commitment to Self-directed Support and we have continued to work closely with a number of local authorities on increasingly individualised approaches to support. We see this as a very positive commitment to ensuring people who need support can have as much control and choice as possible, and that support remains flexible and responsive to their outcomes.

This approach is particularly important for Scotland's "Coming Home" agenda which aims to address the issue of individuals with learning disabilities being placed in out-of-area residential settings or remaining in hospitals longer than necessary. We have maintained our focus on supporting people with very complex needs, including those

REPORT OF THE MEMBERS OF THE BOARD (INCORPORATING THE STRATEGIC REPORT) FOR THE YEAR ENDED 31 MARCH 2025

who previously lived in hospital environments, and this year supported more people to move to their own tenancies in the community. Our approach means that people are living good lives, with personalised support, in specially designed home with bespoke assistive technologies and housing adaptations. Demand for our services continues to grow and the need to ensure there is capacity in our workforce, and suitable housing, is seen as a priority for the coming years.

Our strategic plan sets out our intention to continue to deliver flexible, responsive, individual support and to promote, develop and extend this approach in order to meet increased demand and complexity of need. We have continued to extend our approach to people with dementia, autism, mental ill-health, and long-term conditions as well as younger and older people.

Having a flexible, positive and skilled workforce is the most essential element in sustaining our delivery of high-quality personalised services. Difficulties in recruitment and a higher turnover of staff have been frequently cited challenges for the sector and we have a employed a number of strategies to ensure we continue to be seen as a good employer.

Our new recruitment campaign, launched in 2024, and the introduction of our on-line application system has improved recruitment and we have maintained our positive track record of retaining staff with our annual turnover remaining consistently lower than the sector average. Absence rates are also lower than the sector average.

However, despite a commitment to Fair Work back in 2019, our sectors salaries continue to fall behind those of other social care workers in the Public Sector. This year Key have again actively campaigned for fairer funding, which can properly reward the workforce for the vital work they do and will continue to call for greater parity for our sector.

During the year to 31 March 2025, additional funding was made available from the Scottish Government, via local authorities to ensure that all social care staff were being paid at least the Real Living Wage of £12.00 per hour. This resulted in increases to funding across all local authority areas which in turn allowed a salary increase for all staff, backdated to 1 April 2024.

We continued to invest in resources and initiatives to support staff throughout the year and increased the number of Mental Health First Aiders across Scotland. We retained our focus on staff training, increasing the number face-to-face opportunities for learning as well as maintaining our remote and virtual inputs. Key also continued to develop its work as an accredited SVQ centre, with a focus on management qualifications, to progress accreditation in accordance with the requirements of the Scottish Social Services Council and retained a 'High Confidence' rating from the SQA gain this year.

We have continued making progress in adopting digital technologies and remote ways of working with Teams and Microsoft 365 offering ways of communicating and engaging with colleagues across Scotland.

Our partnership with TAG (an independent charity run for and by disabled people) continues to go from strength to strength and over the past two years TAG have facilitated regional consultation events with people we support and their families in nearly all the areas we work in. These sessions were designed to explore how people felt they were being supported related to human rights principles (being respected and listened to, having choice and control and being fully involved). 100% of people who attended knew how to raise a concern about their support or make a complaint and were confident in doing so.

All of our Branches have now been inspected by the Care Inspectorate with 100% being were awarded grades of good or very good across all quality themes. A range of satisfaction surveys were completed in 2024/25 with excellent feedback from staff and other stakeholders. 97% of staff said they were proud to work for Key, and 100% of external stakeholders agreed that our services were responsive and that staff treated people with dignity and respect.

Key Housing have a full repairs and replacement program in place and engage tenants in-person through the My Home group. We have continued to identify opportunities to work with others to increase the supply of leased properties and a cluster of housing has been developed in the North of Scotland in partnership with a developer and NHS Highland. The first three people have now moved into their house as part of the Coming Home agenda to find alternatives to out-of-area placements, and to eradicate delayed discharge for people with learning disabilities.

REPORT OF THE MEMBERS OF THE BOARD (INCORPORATING THE STRATEGIC REPORT) FOR THE YEAR ENDED 31 MARCH 2025

Financial review

Key Housing Association Limited generated a surplus of £1,797,248 (2024 - £2,011,515) and had reserves of £21,137,586 (2024 - £18,888,808). Included in other comprehensive income was £451,544 of an actuarial gain (2024 - £4,570,000 actuarial loss) to give total comprehensive income of £2,248,792 (2024 - (£2,558,485)). The financial challenges of prior years have continued in this financial year with inflationary pressures continuing to impact on our costs. Recruitment has continued to be an issue in some areas and staffing shortages have resulted in continued use of agency staff with an associated financial premium. The temporary cessation of the monthly payments towards the SHAPS final salary pension scheme deficit has had a positive impact on cash flow.

In order to mitigate the risk in relation to the Scottish Housing Association Pension Scheme (SHAPS), the Association closed the defined benefit scheme on 1 April 2014 with all members transferring to the defined contribution scheme. Further details regarding SHAPS can be found in note 22 of the financial statements. The risks associated with the pension scheme, and how these are managed, are included within principal risks and uncertainties detailed below.

Key continued to meet obligations to support staff in terms of both Real Living Wage, and latterly Scottish Government requirements and were able to secure additional funding during the year to enable salary increases to all staff.

Community Lifestyles has continued to focus its work in Glasgow, providing highly individualised support to people with often very complex needs. The net income for the year to 31 March 2025 for Community Lifestyles Limited was (£120,519) (2024 - surplus £164,689). Included in other comprehensive income was £4,000 of an actuarial gain (2024 - £45,000 of an actuarial loss) in respect of SHAPS to give total comprehensive income of (£116,519) (2024 - £119,689). Community Lifestyles Limited has reserves of £7,959,996 as at 31 March 2025 (2024 - £8,076,515). As at 31 March 2025, Community Lifestyles supported 356 people with total direct support of 14,650 hours per week.

There was no financial activity in the year for KHA Developments Limited as it was dormant from 1 April 2020.

The Group's surplus for the year was £1,676,729 (2024 - £2,176,204) with reserves of £29,097,582 (2024 - £26,965,323). Included in other comprehensive income was £455,444 of an actuarial gain (2024 - £4,615,000 actuarial loss) to give total comprehensive income of £2,132,273 (2024 – (£2,438,796)).

Value for money

Key continue to monitor value for money across all areas of housing and support activity.

The main elements of these initiatives are described below:

Central services and costs

We undertake regular reviews of expenditure, such as telecommunications, insurance, cleaning services and printing and stationery. We review our procurement strategy regularly to ensure that maximum savings are achieved, and in line with regulatory requirements supplies/services over £50,000 are advertised on the Public Contracts Scotland website. Cost savings have however been offset by inflationary increases during the year in some areas.

Head office costs

Our offices have returned to normal following covid although most office-based staff can take advantage of a blended approach with some home working. This has resulted in some cost savings however again these have been offset by inflationary cost increases during the year in some areas.

REPORT OF THE MEMBERS OF THE BOARD (INCORPORATING THE STRATEGIC REPORT) FOR THE YEAR ENDED 31 MARCH 2025

Support service activity

Following Covid, the funding of our support services has returned to fully spot purchased arrangements with funding based on agreed levels of support or individual budgets for self-directed support arrangements. A number of local authorities monitor actual support delivery and adjust funding accordingly.

Issues with staff recruitment in the social care sector have resulted in an increased use of external agency staff in some of our services to ensure that we can deliver essential support. This has resulted in some additional expenditure and although separately funded in a small number of support arrangements, more generally has had a negative impact on our financial performance. A clear focus on reducing agency use is beginning to see positive outcomes in most areas. Other local service costs have also been affected by cost increases.

The integrated management system (Evolve) is used across all of Key local services as well as Community Lifestyles Limited. This assists with the monitoring of deployment, staffing costs and direct support delivery. Evolve continues to provide increased efficiency with direct links to payroll.

Evolve is now critically important to our operations and is a particular focus of our business continuity arrangements. As such we have developed a detailed plan to develop a successor to Evolve which will provide long term sustainability for this system. We are also in the process of developing a new HR database.

We continue to monitor and review our central and local service management structures and make efficiencies where possible. In Glasgow we continue to operate a consortium arrangement between the Association and Community Lifestyles Limited, with co-location of management teams at Kerr Street.

The Consortium is ranked highly on the Glasgow framework. Key has also been successful in a number of other framework agreements throughout the year which cover both local authorities with existing services as well as new areas.

REPORT OF THE MEMBERS OF THE BOARD (INCORPORATING THE STRATEGIC REPORT) FOR THE YEAR ENDED 31 MARCH 2025

Statement on internal financial control

The Board is responsible for keeping proper books of account with respect to the Association's and Group's transactions and its assets and liabilities, and for maintaining a satisfactory system of control over the Association's and the Group's books of account and transactions. The Board is also responsible for safeguarding the assets of the Association and the Group and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The Board acknowledges its ultimate responsibility for ensuring that the Association and Group has in place a system of control that is appropriate to the various business environments in which it operates. These controls are designed to give reasonable assurance with respect to:

- I) the reliability of financial information used within the Association or the Group or for publication;
- ii) the maintenance of proper accounting records; and
- iii) the safeguarding of assets against unauthorised use or disposition.

It is the Board's responsibility to establish and maintain systems of internal financial control. Such systems can only provide reasonable and not absolute assurance against material financial misstatement or loss. Key elements of such systems are:

- i) Formal policies and procedures to restrict the unauthorised use of the Association's or the Group's assets;
- ii) Experienced and suitably qualified staff take responsibility for important business functions;
- iii) Forecasts and budgets are prepared which allow the Members of the Board to monitor the key business risks and financial objectives, and progress towards financial plans set for the year and the medium term. Managements accounts are prepared and significant variances from budget are investigated as appropriate:
- iv) Major business risks and the financial implications are identified and monitored;
- v) All significant new initiatives, major commitments and investment projects are subject to formal authorisation procedures by the Board;
- vi) The appointment by the Board of an internal auditor to carry out a programme of internal audit of the Association's and the Group's policies and control systems;
- vii) The Board reviews reports from management, the internal auditor and external auditor to provide reasonable assurance that the control procedures in place are being followed; and
- (viii) Formal practices have been established for instituting appropriate action to correct weaknesses identified from the reports of the external auditor and internal auditor.

The Members of the Board have reviewed the effectiveness of the system of internal control in existence in the Association and the Group for the year ended 31 March 2025. In the opinion of the Members of the Board, no weaknesses were found in the internal controls which would result in material loss, contingencies, or uncertainties requiring disclosure in the financial statements or the auditor's report.

REPORT OF THE MEMBERS OF THE BOARD (INCORPORATING THE STRATEGIC REPORT) FOR THE YEAR ENDED 31 MARCH 2025

Going concern

After making enquiries, the Board has a reasonable expectation that the Group and the Association have adequate resources to continue in operational existence for the foreseeable future, being a period of at least twelve months after the date on which the report and financial statements are signed. The Board receive regular cash flow and financial reports during the year to enable an informed assessment to be made. For this reason, it continues to adopt the going concern basis in the financial statements.

Plans for future periods

Our strategic plan for 2020-2025 sets out our intention to continue to deliver flexible, responsive, individual support and to promote, develop and extend this approach in order to meet increased demand and complexity of need.

The main objectives within the Strategic Plan for support activity for Key are as follows:

- 1. To deliver high quality personalised support and innovative housing solutions
- 2. To increase opportunities for citizenship, inclusion, and participation
- 3. To have a skilled, committed, creative and well-supported workforce
- 4. To be a collaborative partner

For each objective there is a range of strategies and targets detailing how the objectives are to be achieved, with timescales. The drivers of these strategies include our continued commitment to Self-directed Support, the development of more innovative and creative supports, better engagement and more opportunity for the workforce and increased collaboration with others.

Despite the uncertain landscape, we will continue to maintain our focus on the initiatives in our plan which will help people live good lives of their choice, and ensure our workforce is valued for the work they do. Our focus on community connecting, harnessing digital solutions, collaboration, and inclusion are approaches which will support our vision-that people can stay in their own homes and communities, surrounded by people who care about them and living the life of their choice.

For the past 30 years, in Glasgow, our subsidiary Community Lifestyles provided support in partnership with Key. With the agreement of both Boards, we have taken steps to alter the structure of our Group and remove the formal arrangements associated with having a wholly owned subsidiary. As such, all of Lifestyle's services and staff were transferred to Key on the 31st May 2025.

Although there will be no changes to the support delivery as a result of the transfer, the staff will now be employees of Key and the contracts with local authority funders have been transferred over. All assets and liabilities have also been transferred over to Key Housing Association from this date.

For Key's Housing activity, the Housing Strategic Plan reflects the following objectives:

- 1. To achieve a housing service that meets individual needs and enables housing choice.
- 2. To achieve a service that provides housing that is well managed and maintained.
- 3. To achieve a housing service that is adequately funded.

We continue to work with our local authority partners to explore options for securing new housing, particularly for people with very complex needs who have requirements for assistive technology and specialist housing adaptations.

REPORT OF THE MEMBERS OF THE BOARD (INCORPORATING THE STRATEGIC REPORT) FOR THE YEAR ENDED 31 MARCH 2025

Principal risks and uncertainties

The Group is committed to ensuring that it responds to, and manages, any challenges that may impact on the organisation, and recognises that a certain amount of risk is inevitable if the organisation is to achieve its priorities. A risk management framework is in place to assist with taking informed decisions regarding the risks that impact on Association's priorities, whether Strategic or Operational.

Principal risks identified through the Association's strategic risk register which have the potential to seriously affect the performance, future prospects or reputation of the Association are detailed below along with mitigating actions being taken by the Association. These risk areas were reassessed and updated during 2024/25.

In terms of Group wide risks, the main risks identified are:

| Risk | Actions to mitigate |
|---|--|
| Board not equipped to control | Regular review of Board profile and performance. |
| organisation | Comprehensive delegation guidelines. |
| | Clear remits for Audit Committee. |
| | System of Review Groups, and regular in-house training programme. |
| Failure to meet regulatory requirements | SHR requirements regularly reviewed and measures/arrangements/training in place to ensure compliance. |
| | Comprehensive self-assessment of compliance against SHR regulatory framework with annual review |
| | Governance, Regulation and Compliance Manager in place to support regulatory requirements |
| | Governance session training on Regulatory responsibilities |
| | provided annually. |
| | Operational Manager in regular contact with Care Inspectorate relationship manager and coordinating reporting and notification requirements. |
| | Health and Safety Personnel reviewing and coordinating information from the HSE. |
| Pension scheme deficit grows; or loss of income inhibits capacity to meet deficit | Following the 2018 scheme revaluation, concessionary payments have been paid to end of current agreement. Revaluation expected 2025/26 |
| Failure to meet requirements of SPSO | Regular review of compliance introduced. |
| Complaints Handling Procedures | SPSO requirements monitored, and updates applied |
| Failure to meet Health and Safety statutory requirements | Comprehensive Health and safety Policies and Procedures to ensure risks are assessed and necessary action taken |
| | Fulltime H&S Advisor role |
| Increased cyber security risks | Increased access controls are in place External 24-7 managed detection and response service utilised to protect systems. |
| | Email protection service in place |
| | Annual cyber security training provided to all staff. User access permissions framework in place which limits the scope |
| | of any breach. |
| | Cyber incident response plan developed and offsite backups |
| IT infrastructure inadequate to meet | Work underway to replace all in-house and third-party systems with |
| needs/system overload/ breakdown | cloud-based services by 2030 In-house ability to host and maintain current systems including Evolve and HR. |

REPORT OF THE MEMBERS OF THE BOARD (INCORPORATING THE STRATEGIC REPORT) FOR THE YEAR ENDED 31 MARCH 2025

Principal risks and uncertainties (continued)

For Support activity:

| Risks | Actions to mitigate |
|--|---|
| Workforce negativity and inflexibility | Management Development programme to assist local management teams to provide fair and responsive management. Developing reward and recognition policies and new focus on staff wellbeing and mental health. Over 30 Mental Health First Aiders now in place. Developing use of enhanced Support Worker role, to support managers and improve career opportunities. Enhanced communication systems and comprehensive training. Supportive management, with regular professional supervision. |
| Overstretched services/ insufficient resources to support managers | Continual review of management resources (including admin support) in local services through deployment meetings. Deployment monitoring meetings happening 4-weekly / 6 monthly budget meetings. Comprehensive policies, procedures and training. Serious incident reporting system and follow up. Access to independent counselling and wellbeing resources via the new Hub. Codes of Conduct distributed and used as a basis for initial and ongoing professional development. |
| Procedures and training against abuse are inadequate to keep people safe | Comprehensive guidance on Adult Protection is included in initial training for support workers and managers. Codes of Conduct distributed to all workers. Respect and Protect materials distributed to all services. Zero tolerance of abuse emphasised in training and in professional practice expectation. Financial Internal audit programme, and management checks, to back up rigorous Financial Procedures. |
| Health and Safety training and audit inadequate to keepworkers and service users safe | Comprehensive Health & Safety policies/ procedures updated and published. Update Health and safety training included in management induction programme FT H&S training officer and H&S advisor Comprehensive H & S training programme embedded in induction. Clear guidelines for Risk Assessment. Whistleblowing policy Serious incident analysis. Use of accredited Behavioural Support Strategy (BSS) |
| Recruitment Difficulties Losing financial viability / failure to manage additional costs | New recruitment system, See Me Hired, introduced in 2025 and enhanced reporting mechanisms in place. Rigorous recruitment process with competency framework being developed. Competitive terms and conditions in our sector. Review of contracts and work/life balance approaches Considered approach to managing additional costs for a three-year period. Active focus on increasing hourly rates and positive attitude to controlled growth. |
| Breach of employment legislation / tribunal claims | U |
| Not being able to evidence improved outcomes for the people we support, for evidence based self-assessment and tendering | Information systems to gather accurate information and knowledge across Key for evidence based self-assessments Working with TAG to reflect Care Inspectorate requirements for involvement. Development of comprehensive and outcome focused framework for continual improvement via new systems |

REPORT OF THE MEMBERS OF THE BOARD (INCORPORATING THE STRATEGIC REPORT) FOR THE YEAR ENDED 31 MARCH 2025

Principal risks and uncertainties (continued)

For Housing activity:

In our Housing activity, the main risk areas relate to compliance with the regulatory requirements from the Scottish Housing Regulator, a continued focus on rent affordability/value for money and the promotion of tenant safety.

The main risks and actions to mitigate these are as follows:

| Risks | Actions to mitigate |
|---|---|
| Poor satisfaction rating from tenants on quality of service received | Range of mechanisms in place including annual satisfaction survey, establishment of tenant engagement group and regular consultations as required (for example on rent increases). |
| | Overall focus on tenant satisfaction in all activity. |
| Failure to meet requirements of the SHR (including adhering to all statutory and good practice in | Board review of compliance against regulatory framework takes place annually. |
| relation to tenant safety) | Governance, Regulation and Compliance Manager in place with oversight of regulatory updates and reviews. |
| | Full review of policies, procedures and practice in relation to our duties for tenant safety competed in 2024. |
| | Reporting requirements captured and routine systems in place. |
| Failure to consider rental affordability | Rent setting policy has comparability and affordability as key factors to be considered. Majority of stock classified as supported accommodation in benefits terms. |
| | Issue of affordability of rents (unsupported base line) considered against a range of measures. |
| | Commitment to explore value for money with the My Home Group |
| Housing stock fails to meet needs of tenants, without long term flexibility of use | Active housing remodeling programme taken forward over last 15 years but there remain a small number of larger shared properties with no active proposals to change. Whilst meeting the needs of the current tenants this will be reviewed should this position change and/or appropriate funding is available. |

REPORT OF THE MEMBERS OF THE BOARD (INCORPORATING THE STRATEGIC REPORT) FOR THE YEAR ENDED 31 MARCH 2025

Statement of the Board's Responsibilities

Housing Association legislation requires the Board to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the Group and the Association and of the income and expenditure of the Group and the Association for the year ended on that date. In preparing those financial statements the Board are required to:-

- Select suitable accounting policies and then apply them consistently;
- Make judgements and estimates that are reasonable and prudent;
- State whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- Prepare the financial statements on a going concern basis unless it is inappropriate to presume that the Group and the Association will continue in business; and
- Prepare a statement on internal control.

The Board is responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the Group and the Association and to enable it to ensure that the financial statements comply with the Co-operative and Community Benefit Societies Act 2014, the Co-operative and Community Benefits Societies (Group Accounts) Regulations 1969, the Housing (Scotland) Act 2010 and the Determination of Accounting Requirements. The Board is also responsible for safeguarding the assets of the Group and the Association and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Disclosure of information to the auditor

To the knowledge and belief of each of the persons who are members of the Board at the time this report is approved:

- So far as each Board member is aware, there is no relevant audit information of which the auditor is unaware: and
- He/she has taken all the steps that he/she ought to have taken as a Member of the Board in order to make him/her aware of any relevant audit information, and to establish that the auditor is aware of that information.

Auditor

Azets Audit Services have expressed their willingness to continue in office as auditor and will be proposed for reappointment at the Annual General Meeting.

By order of the Board

(Weed)

Andrea Wood Secretary

Date: 20 August 2025

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF KEY HOUSING ASSOCIATION LIMITED ON THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

Opinion

We have audited the financial statements of Key Housing Association Limited (the "Association") and its subsidiaries (the "Group") for the year ended 31 March 2025 which comprise the Consolidated and Association Statements of Comprehensive Income, the Consolidated and Association Statements of Changes in Capital and Reserves, the Consolidated and Association Statements of Financial Position, the Consolidated and Association Statements of Cash Flows and the notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the Group's and the Association's affairs as at 31 March 2025 and of the Group's and the Association's income and expenditure for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Co-operative and Community Benefit Societies Act 2014, the Co-operative and Community Benefits Societies (Group Accounts) Regulations 1969, Part 6 of the Housing (Scotland) Act 2010 and the Determination of Accounting Requirements issued by the Scottish Housing Regulator.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the Group and the Association in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the Board's use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the Group's or the Association's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Board with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. The Board is responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and we do not express any form of assurance conclusion thereon.

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF KEY HOUSING ASSOCIATION LIMITED ON THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

Other information (continued)

Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements, or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters in relation to which the Co-operative and Community Benefit Societies Act 2014 requires us to report to you if, in our opinion:

- a satisfactory system of control over transactions has not been maintained by the Association; or
- the Association has not kept proper accounting records; or
- the Association's financial statements are not in agreement with the books of account; or
- we have not received all the information and explanations we need for our audit.

Responsibilities of the Board

As explained more fully in the Statement of the Board's Responsibilities set out on page 13, the Board is responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Board determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Board is responsible for assessing the Group's and the Association's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Board either intend to liquidate the Group or the Association or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities is available on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

The extent to which the audit was considered capable of detecting irregularities including fraud

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above and on the FRC's website, to detect material misstatements in respect of irregularities, including fraud.

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF KEY HOUSING ASSOCIATION LIMITED ON THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

Auditor's responsibilities for the audit of the financial statements (continued)

We obtain and update our understanding of the Group and the Association, their activities, their control environment, and likely future developments, including in relation to the legal and regulatory framework applicable and how the Group and the Association are complying with that framework. Based on this understanding, we identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficientand appropriate to provide a basis for our opinion. This includes consideration of the risk of acts by the Group and the Association that were contrary to applicable laws and regulations, including fraud.

Our approach to identifying and assessing the risks of material misstatement in respect of irregularities, including non-compliance with laws and regulations, was as follows:

- the engagement partner ensured that the engagement team collectively had the appropriate competence, capabilities and skills to identify or recognise non-compliance with applicable laws and regulations;
- we identified the laws and regulations applicable to the Group and the Association through discussions
 with the Board members and the senior management team, and from our knowledge and experience of
 the RSL sector;
- we focused on specific laws and regulations which we considered may have a direct material effect on
 the financial statements or the operations of the Group and the Association, including the Co- operative
 and Community Benefit Societies Act 2014, the Co-operative and Community Benefits Societies(Group
 Accounts) Regulations 1969, Part 6 of the Housing (Scotland) Act 2010, the Determination of Accounting
 Requirements 2019 issued by the Scottish Housing Regulator, and taxation, data protection, anti-bribery,
 employment, environmental and health and safety legislation;
- we assessed the extent of compliance with the laws and regulations identified above through making enquiries of the senior management team and the Board and inspecting legal correspondence; and
- identified laws and regulations were communicated within the audit team regularly and the team remained alert to instances of non-compliance throughout the audit.

In response to the risk of irregularities and non-compliance with laws and regulations, we designed procedures which included, but were not limited to:

- agreeing financial statement disclosures to underlying supporting documentation;
- reading the minutes of meetings of the Board and relevant sub-committees;
- enquiring of the senior management team and the Board as to actual and potential litigation and claims;
- reviewing legal and professional fees paid in the year for indication of any actual and potential litigation and claims; and
- reviewing correspondence with HMRC, the Scottish Housing Regulator, OSCR and the Group's and the Association's legal advisors.

We assessed the susceptibility of the Group's and the Association's financial statements to material misstatement, including obtaining an understanding of how fraud might occur, by:

- making enquiries of the senior management team and the Board as to where they considered there was susceptibility to fraud, their knowledge of actual, suspected and alleged fraud; and
- considering the internal controls in place to mitigate risks of fraud and non-compliance with laws and regulations.

To address the risk of fraud through management bias and override of controls, we:

- performed analytical procedures to identify any unusual or unexpected relationships;
- tested journal entries to identify unusual transactions;
- assessed whether judgements and assumptions made in determining the accounting estimates were indicative of potential bias; and
- investigated the rationale behind significant or unusual transactions.

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF KEY HOUSING ASSOCIATION LIMITED ON THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

Auditor's responsibilities for the audit of the financial statements (continued)

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

Use of our report

This report is made solely to the Association's members, as a body, in accordance with Section 87 of the Cooperative and Community Benefit Societies Act 2014. Our audit work has been undertaken so that we might state to the Association's members, as a body, those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Association and the Association's members, as a body, for our audit work, for this report, or for the opinions we have formed.

Azets Andit Services

Azets Audit Services Statutory Auditor Chartered Accountants Titanium 1 King's Inch Place Renfrew PA4 8WF

Date: 22 August 2025

Azets Audit Services is eligible for appointment as auditor of the Group and the Association by virtue of its eligibility for appointment as auditor of a company under section 1212 of the Companies Act 2006.

REPORT OF THE AUDITOR TO THE BOARD OF KEY HOUSING ASSOCIATION LIMITED ON INTERNAL FINANCIAL CONTROL FOR THE YEAR ENDED 31 MARCH 2025

In addition to our audit of the Financial Statements, we have reviewed your statements on page 6 concerning the Association's compliance with the information required by the Regulatory Standards in respect of internal financial control contained within the publication "Our Regulatory Framework" and associated Regulatory Advisory Notes which are issued by the Scottish Housing Regulator.

Basis of Opinion

We carried out our review having regard to the requirements on corporate governance matters within Bulletin 2009/4 issued by the Financial Reporting Council. The Bulletin does not require us to review the effectiveness of the Association's procedures for ensuring compliance with the guidance notes, nor to investigate the appropriateness of the reason given for non-compliance.

Opinion

In our opinion the Statement on internal financial control on page 6 has provided the disclosures required by the relevant Regulatory Standards within the publication "Our Regulatory Framework" and associated Regulatory Advisory Notes issued by the Scottish Housing Regulator in respect of internal financial control and is consistent with the information which came to our attention as a result of our audit work on the Financial Statements.

Through enquiry of certain members of the Members of the Board and Officers of the Association and examination of relevant documents, we have satisfied ourselves that the Board's Statement on internal financial control appropriately reflects the Association's compliance with the information required by the relevant Regulatory Standards in respect of internal financial control contained within the publication "Our Regulatory Framework" and associated Regulatory Advisory Notes issued by the Scottish Housing Regulator in respect of internal financial control.

Azets Andit Sevices

Azets Audit Services Statutory Auditor Chartered Accountants Titanium 1 King's Inch Place Renfrew PA4 8WF

Date: 22 August 2025

Azets Audit Services is eligible for appointment as auditor of the Group and the Association by virtue of its eligibility for appointment as auditor of a company under section 1212 of the Companies Act 2006.

CONSOLIDATED STATEMENT OF COMPREHENSIVE INCOME FOR THE YEAR ENDED 31 MARCH 2025

| | Notes | 2025 £ | 2024 £ |
|--|-------|--------------|--------------|
| Turnover | 4 | 92,544,822 | 87,968,248 |
| Operating expenditure | 4 | (90,825,997) | (85,890,087) |
| Operating surplus | 4, 8 | 1,718,825 | 2,078,161 |
| Interest receivable and other income | 11 | 242,904 | 190,684 |
| Interest payable and similar charges | 11 | (285,000) | (102,605) |
| Movement in market value of investments | 16 | - | 9,964 |
| Surplus before tax | | 1,676,729 | 2,176,204 |
| Taxation | 12 | - | - |
| Surplus for the year | | 1,676,729 | 2,176,204 |
| Other comprehensive income | | | |
| Actuarial gain/(loss) in respect of pension scheme | 22 | 455,544 | (4,615,000) |
| Total comprehensive income for the year | | 2,132,273 | (2,438,796) |

The results for the year relate wholly to continuing activities.

The financial statements were authorised for issue by the Members of the Board on 20 August 2025 and were signed on its behalf by:

Andrea Wood Secretary

Sheenagh Simpson Chairperson

David Meechan Board Member

ASSOCIATION STATEMENT OF COMPREHENSIVE INCOME FOR THE YEAR ENDED 31 MARCH 2025

| | Notes | 2025 £ | 2024 £ |
|--|-------|--------------|--------------|
| Turnover | 5 | 72,890,637 | 69,480,507 |
| Operating expenditure | 5 | (70,930,195) | (67,465,893) |
| Operating surplus | 5, 8 | 1,960,442 | 2,014,614 |
| Interest receivable and other income | 11 | 116,806 | 88,542 |
| Interest payable and similar charges | 11 | (280,000) | (101,605) |
| Movement in market value of investments | 16 | - | 9,964 |
| Surplus before tax | | 1,797,248 | 2,011,515 |
| Taxation | 12 | - | -, , |
| Surplus for the year | | 1,797,248 | 2,011,515 |
| Other comprehensive income Actuarial gain/(loss) in respect of pension scheme | 22 | 451,544 | (4,570,000) |
| Total comprehensive income for the year | | 2,248,792 | (2,558,485) |

The results for the year relate wholly to continuing activities.

The financial statements were authorised for issue by the Members of the Board on 20 August 2025 and were signed on its behalf by:

Andrea Wood Secretary

Sheenagh Simpson Chairperson

David Meechan Board Member

CONSOLIDATED STATEMENT OF CHANGES IN CAPITAL AND RESERVES AS AT 31 MARCH 2025

| | Note | Share Capital £ | Revenue Reserve £ | Total Reserves £ |
|---|------|-----------------------|-------------------------|------------------------|
| Balance at 1 April 2024 | | 211 | 26,965,112 | 26,965,323 |
| Total comprehensive income for the year | | - | 2,132,273 | 2,132,273 |
| Shares cancelled during the year | 24a | (16) | - | (16) |
| Shares issued in the year | 24a | 2 | - | 2 |
| Balance at 31 March 2025 | | 197 | 29,097,385 | 29,097,582 |

CONSOLIDATED STATEMENT OF CHANGES IN CAPITAL AND RESERVES AS AT 31 MARCH 2024

| | Note | Share Capital £ | Revenue Reserve £ | Total Reserves £ |
|--|------------|-----------------------|-------------------------------------|--|
| Balance at 1 April 2023 Total comprehensive income for the year Shares cancelled during the year Shares issued in the year | 24a 24a | 225 - (18) 4 | 29,403,908 (2,438,796) - - | 29,404,133 (2,438,796) (18) 4 |
| Balance at 31 March 2024 | | 211 | 26,965,112 | 26,965,323 |

ASSOCIATION STATEMENT OF CHANGES IN CAPITAL AND RESERVES AS AT 31 MARCH 2025

| | Note | Share Capital £ | Revenue Reserve £ | Total Reserves £ |
|--|------|-----------------------|------------------------------|---------------------------------|
| Balance at 1 April 2024 Total comprehensive income for the year Shares cancelled during the year | 24a | 211 - (16) | 18,888,597 2,248,792 - | 18,888,808 2,248,792 (16) |
| Shares issued during the year | 24a | 2 | - | 2 |
| Balance at 31 March 2025 | | 197 | 21,137,389 | 21,137,586 |

ASSOCIATION STATEMENT OF CHANGES IN CAPITAL AND RESERVES AS AT 31 MARCH 2024

| Note | Share Capital £ | Revenue Reserve £ | Total Reserves £ |
|------|-----------------------|---|--|
| | 225 | 21,447,082 (2,558,485) | 21,447,307 (2,558,485) |
| 24a | (18) | - | (18) |
| 24a | 4 | | 4 |
| | 211 | 18,888,597 | 18,888,808 |
| | 24a | Note Capital £ 225 24a (18) 24a 4 | Note Capital £ Reserve £ £ £ 225 21,447,082 - (2,558,485) 24a (18) 24a 4 - - |

CONSOLIDATED STATEMENT OF FINANCIAL POSITION AS AT 31 MARCH 2025

| | Notes | 2025 £ | 2024 £ |
|---|-------|--------------|--------------|
| Tangible fixed assets | | £ | £ |
| Housing properties | 13 | 14,822,107 | 14,521,183 |
| Other fixed assets | 14 | 3,671,337 | 3,775,939 |
| | | 18,493,444 | 18,297,122 |
| Current assets | | | |
| Debtors | 15 | 9,089,527 | 8,066,303 |
| Stock | | 10,049 | 10,049 |
| Investments | 16 | 657,486 | 628,774 |
| Cash and cash equivalents | 17 | 18,143,875 | 17,368,073 |
| | | 27,900,937 | 26,073,199 |
| Creditors: amounts falling due within one year | 18 | (11,348,024) | (11,151,366) |
| Net current assets | | 16,552,913 | 14,921,833 |
| Total assets less current liabilities | | 35,046,357 | 33,218,955 |
| Creditors: amounts falling due after more than one year | 19 | (297,775) | (305,100) |
| Pension – defined benefit liability | 22 | (5,651,000) | (5,948,532) |
| Net assets | | 29,097,582 | 26,965,323 |
| Capital and reserves | | | |
| Share capital | 24a | 197 | 211 |
| Revenue reserve | 24b | 29,097,385 | 26,965,112 |
| | | 29,097,582 | 26,965,323 |

The financial statements were authorised for issue by the Members of the Board on 20 August 2025 and were signed on its behalf by:

Andrea Wood Secretary

Sheenagh Simpson Chairperson

David Meechan Board Member

Regulated number: 1938R(S)

ASSOCIATION STATEMENT OF FINANCIAL POSITION AS AT 31 MARCH 2025

| | Notes | 2025 £ | 2024 £ |
|---|-------|-------------|-------------|
| Tangible fixed assets | | Ł | د |
| Housing properties | 13 | 14,822,107 | 14,521,183 |
| Other fixed assets | 14 | 2,001,804 | 2,047,283 |
| | | 16,823,911 | 16,568,466 |
| Current assets | | | |
| Debtors | 15 | 7,082,974 | 6,131,502 |
| Stock Investments | 16 | 10,049 1 | 10,049 1 |
| Cash and cash equivalents | 17 | 10,889,716 | 9,957,612 |
| | | 17,982,740 | 16,099,164 |
| Creditors: amounts falling due within one year | 18 | (7,805,290) | (7,609,190) |
| Net current assets | | 10,177,450 | 8,489,974 |
| Total assets less current liabilities | | 27,001,361 | 25,058,440 |
| Creditors: amounts falling due after more than one year | 19 | (297,775) | (305,100) |
| Pension – defined benefit liability | 22 | (5,566,000) | (5,864,532) |
| Net assets | | 21,137,586 | 18,888,808 |
| Capital and reserves | | | |
| Share capital | 24a | 197 | 211 |
| Revenue reserve | 24b | 21,137,389 | 18,888,597 |
| | | 21,137,586 | 18,888,808 |

The financial statements were authorised for issue by the Members of the Board on 20 August 2025 and were signed on its behalf by:

Andrea Wood Secretary

Sheenagh Simpson Chairperson

David Meechan Board Member

Regulated number: 1938R(S)

CONSOLIDATED STATEMENT OF CASH FLOWS FOR THE YEAR ENDED 31 MARCH 2025

| | | Notes | 2025 £ | 2024 £ |
|---|--------------------|------------|--------------------------------|--------------------------------------|
| Net cash generated from operating activ | ities | 25a | 1,579,460 | 2,277,689 |
| Cash flow from investing activities Payments to acquire and improve housing security Housing grant received | stock | | (886,854) - | (307,313) 35,000 |
| Purchase of other property, plant and equip Proceeds from sale of property, plant and e Interest received | | | (146,798) 15,800 242,904 | 10,750 |
| | | | (774,948) | (136,390) |
| Cash flow from financing activities | | | | |
| Proceeds received from disposal of current Shares issued Interest paid Repayment of borrowings | | | - 2 - - | 553,414 4 (5,605) (304,645) |
| (Deposit to)/withdrawal from current asset in | nvestments | | (28,712) | |
| | | | (28,710) | 243,168 |
| Net change in cash and cash equivalents | s | | 775,802 | 2,384,467 |
| Cash and cash equivalents at beginning | of year | | 17,368,073 | 14,983,606 |
| Cash and cash equivalents at end of the | year | | 18,143,875 | 17,368,073 |
| The notes form part of these financial statement | ents. | | | |
| (i) Analysis of changes in net debt | | | | |
| | At 1 April 2024 | Cash flows | cash | At 31 March 2025 |
| Cash and cash equivalents | £ | £ | changes £ | £ |
| Cash | 17,368,073 | 775,802 | - | 18,143,875 |
| Investments - deposit accounts | 628,774 | 28,712 | - | 657,486 |
| Borrowings | | | | |
| Debt due within one year Debt due after one year | - | - | - | - |
| | | - | - | - |
| Total | 17,996,847 | 804,514 | | 18,801,361 |

ASSOCIATION STATEMENT OF CASH FLOWS FOR THE YEAR ENDED 31 MARCH 2025

| | Notes | 2025 £ | 2024 £ |
|---|---------------|---------------------------|---------------------|
| Net cash generated from operating activities | 25b | 1,816,095 | 2,821,015 |
| Cash flow from investing activities Payments to acquire and improve housing stock | | (886,854) | (307,313) |
| Housing grant received Purchase of other property, plant and equipment | | (129,745) | 35,000 (43,235) |
| Proceeds from sale of property, plant and equipment | | 15,800 | 10,750 |
| Interest received | | 116,806 | 88,542 |
| | | (883,993) | (216,256) |
| Cash flow from financing activities | | | |
| Proceeds received from disposal of current asset investments | | - | 553,414 |
| Shares issued Interest paid | | 2 | 4 (5,605) |
| Repayment of borrowings | | | (304,645) |
| | | 2 | 243,168 |
| Net change in cash and cash equivalents | | 932,104 | 2,847,927 |
| Cash and cash equivalents at beginning of year | | 9,957,612 | 7,109,685 |
| Cash and cash equivalents at end of the year | | 10,889,716 | 9,957,612 |
| The notes form part of these financial statements. | | | |
| (i) Analysis of changes in net debt | | | |
| At 1 April 2024 | Cash flows | Other non- cashchanges | At 31 March 2025 |
| Cash and cash equivalents £ | £ | £ | £ |
| Cash 9,957,612 | 932,104 | - | 10,889,716 |
| Borrowings | | | |
| Debt due within one year | - | - | - |
| Debt due after one year - | | | |
| | | | |
| | | | |

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

1. General information

The financial statements have been prepared in accordance with applicable law and United Kingdom Accounting Standards including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland' (United Kingdom Generally Accepted Accounting Practice) and comply with the requirements of the Co-operative and Community Benefit Societies Act 2014, the Co-operative and Community Benefits Societies (Group Accounts) Regulations 1969, Part 6 of the Housing (Scotland) Act 2010 and the Determination of Accounting Requirements issued by the Scottish Housing Regulator. The principal accounting policies are set out below.

The preparation of financial statements in compliance with FRS 102 requires the use of certain accounting estimates. It also requires management to exercise judgement in applying the Group's accounting policies (see note 3).

The presentation currency is pounds sterling, and the financial statements are rounded to the nearest whole number.

The Association is a Co-operative and Community Benefit Society limited by shares and is incorporated in the United Kingdom. The Association is a registered social landlord in Scotland and its registered number is HEP141. The registered address is available on the first page of the financial statements.

The Association is defined as a public benefit entity and thus the Association complies with all disclosure requirements relating to public benefit entities.

2. Principal accounting policies

Basis of accounting

The financial statements have been prepared under the historical cost convention, subject to the revaluation of certain fixed assets, and in accordance with applicable accounting standards. However, please note that on transition to FRS 102, an existing use value was used as deemed cost for housing properties.

The effect of events relating to the year ended 31 March 2025, which occurred before the date of approval of the financial statements by the Board have been included in the statements to the extent required to show a true and fair view of the state of affairs as at 31 March 2025 and of the results for the year ended on that date.

Basis of consolidation

These financial statements consolidate those of Key Housing Association Limited and its subsidiary undertakings, Community Lifestyles Limited and KHA Developments Limited (dormant from 1 April 2020), drawn up to 31 March 2025 as obliged by statute. Surpluses or deficits on intra-group transactions are eliminated in full.

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

2. Principal accounting policies (continued)

Turnover

Association

Turnover represents rental income earned in the period and grants of a revenue nature from local authorities and the Scottish Government for the provision of support services in the period which are recognised in line with the provision of the service.

Income from rental and service charges is recognised when the Association is entitled to it, it is probable it will be received, and it can be measured reliably.

Community Lifestyles Limited

All incoming resources are included in the Statement of Financial Activities when the charitable company is entitled to the income and the amount can be quantified with reasonable accuracy. The following specific policies are applied to particular categories of income:

- All income is included in the Statement of Financial Activities when the charitable company is entitled to the income after any performance conditions have been met, it is probable that the income will be received, and the amount can be measured reliably.
- Investment income is included when receivable.

KHA Developments Limited

This company was dormant during the current and prior year.

Going concern

The Board expect the Association and the Group to generate a surplus in 2025/26 and 2026/27 and the Boardis satisfied that the Association and the Group has adequate resources to continue in operational existence forthe foreseeable future, being a period of twelve months after the date on which the report and financial statements are signed. For this reason, the financial statements have been prepared on a going concern basis which presumes the realisation of assets and liabilities in the normal course of business.

Government Capital Grants

Government Capital Grants, at amounts approved by The Scottish Government or local authorities, are paid directly to the Group as required to meet its liabilities during the development process. This is treated as a deferred Government capital grant and is released to income in accordance with the accrual model over the useful life of the asset it relates to on completion of the development phase. The accrual model requires the Group to recognise income on a systematic basis over the period in which the Group recognises the related costs for which the grant is intended to compensate.

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

2. Principal accounting policies (continued)

Government Revenue Grants

Government revenue grants are recognised using the accrual model which means the Group recognises the grant in income on a systematic basis over the period in which the Group recognises the related costs for which the grant is intended to compensate.

Non-government capital and revenue grants

Non-government capital and revenue grants are recognised using the performance model. If there are no performance conditions attached the grants are recognised as revenue when the grants are received or receivable.

A grant that imposes specific future performance related conditions on the recipient is recognised as revenue only when the performance related conditions are met.

A grant received before the revenue recognition criteria are satisfied is recognised as a liability.

Interest receivable

Interest income is recognised in the Statement of Comprehensive Income using the effective interest method.

Interest payable

Finance costs are charged to the Statement of Comprehensive Income over the term of the debt using the effective interest method so that the amount charged is at a constant rate on the carrying amount. Issue costs are initially recognised as a reduction in the proceeds of the associated capital instrument.

Operating leases

Rentals paid under operating leases are charged to the Statement of Comprehensive Income on a straight line basis over the lease term.

Fixed assets and depreciation

Housing properties are stated at deemed cost based on an Existing Use Value at 1 April 2014. From this date, housing properties have been accounted for under historical cost. The cost of properties includes land cost, all construction costs, professional fees, and development administration costs.

The Group separately identifies the major components which comprise its housing properties, and charges depreciation, so as to write off the cost of each component to its estimated residual value, on a straight line basis, over its estimated useful economic life.

The Association depreciates the major components of its housing properties over the following years with the corresponding annual rates:

LandNot depreciatedBuildings50 years (2%)Kitchens18 years (5.56%)Bathrooms20 years (5%)Heating systems15 years (6.67%)Roof structure and coverings50 years (2%)Windows25 years (4%)

No depreciation is charged on assets during the course of construction.

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

2. Principal accounting policies (continued)

Fixed assets and depreciation (continued)

Other tangible fixed assets are stated at cost less accumulated depreciation. Depreciation is charged on the following basis:

Motor vehicles - 20% - 33% per annum straight line method
Office Accommodation - 2.5% per annum straight line method
Office Equipment

Equipment and Furniture
 Computer Equipment
 Photocopier
 Wemyss Bay Lodge
 10% per annum reducing balance method
 25% per annum reducing balance method
 20% per annum reducing balance method
 3.33% per annum straight line method

Depreciation is charged on these fixed assets from the year of purchase, but no charge is made in the year of disposal.

Investments

Quoted investments are included in the financial statements at market value which is defined as mid-price.

Debtors

Short term debtors are measured at transaction price, less any impairment.

Rental arrears

Rental arrears represent amounts due by tenants for rental of social housing properties at the year end. Rental arrears are reviewed regularly by management and written down to the amount deemed recoverable. Any provision deemed necessary is shown alongside gross rental arrears in Note 15.

Cash and cash equivalents

Cash is represented by cash in hand and deposits with financial institutions repayable without penalty on notice of not more than 24 hours. Cash equivalents are highly liquid investments that mature in no more than three months from the date of acquisition and that are readily convertible to known amounts of cash with insignificant risk of change in value.

Creditors

Short term creditors are measured at the transaction price. Other financial liabilities, including bank loans, are measured initially at fair value, net of transaction costs, and are measured subsequently at amortised cost using the effective interest method.

Financial instruments

The Group only enters into basic financial instruments transactions that result in the recognition of financial assets and liabilities like trade and other accounts receivable and payable and loans from banks.

Debt instruments (other than those wholly repayable or receivable within one year), including loans and other accounts receivable and payable, are initially measured at the present value of the future cash flows and subsequently at amortised cost using the effective interest method.

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

2. Principal accounting policies (continued)

Financial instruments (continued)

Debt instruments that are payable or receivable within one year, typically trade payables or receivables, are measured, initially and subsequently, at the undiscounted amount of the cash or other consideration, expected to be paid or received. However if the arrangements of a short-term instrument constitute a financing transaction, like the payment of a rental arrear deferred beyond normal Group terms or financed at a rate of interest that is not a market rate or in case of an out-right short-term loan not at market rate, the financial asset or liability is measured, initially, at the present value of the future cash flow discounted at a market rate of interest for a similar debt instrument and subsequently at amortised cost.

Financial assets are derecognised when contractual rights to the cash flows from the assets expire, or when the Group has transferred substantially all the risks and rewards of ownership.

Financial liabilities are derecognised only once the liability has been extinguished through discharge, cancellation, or expiry.

Loans

Mortgage loans are advanced by private institutions and local authorities under the terms of individual mortgage deeds in respect of each property or housing development. Advances are only available in respect of those developments which have been given approval for by the Scottish Government.

Investments in subsidiary

The investment in the subsidiary, KHA Developments Limited, is stated at cost, less any provisions required where there has been a permanent diminution in their value.

Retirement benefits (note 22)

The Group and the Association participates in The Scottish Housing Associations' Defined Benefits Pension Scheme (SHAPS) and retirement benefits to employees of the Group and Association are funded by the contributions from all participating employers and employees in the scheme. Payments are made in accordance with periodic calculations by consulting actuaries and are based on pension costs applicable across the various participating entities taken as a whole.

The SHAPS is accounted for as a defined benefit scheme and as such the amount charged to the Statement of Comprehensive Income in respect of pension costs and other post retirement benefits is the estimated regular cost of providing the benefits accrued in the year, adjusted to reflect variations from that cost. The interest cost is included within other finance costs/income. Actuarial gains and losses arising from new valuations and from updating valuations to the reporting date are recognised in Other Comprehensive Income.

Defined benefit schemes are funded, with the assets held separately from the Association in separate trustee administered funds. Full actuarial valuations, by a professionally qualified actuary, are obtained at least every three years, and updated to reflect current conditions at each reporting date.

The pension scheme assets are measured at fair value. The pension scheme liabilities are measured using the projected unit method and discounted at the current rate of return on a high quality corporate bond of equivalent term and currency. A pension scheme asset is recognised on the Statement of Financial Position only to the extent that the surplus may be recovered by reduced future contributions or to the extent that the trustees have agreed a refund from the scheme at the reporting date. A pension scheme liability is recognised to the extent that the Association has a legal or constructive obligation to settle the liability.

The defined benefit scheme was closed to future accrual on 1 April 2014.

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

2. Principal accounting policies (continued)

Defined Contribution Scheme

The Group and the Association also participates in defined contribution schemes with SHAPS and with Standard Life. The pension costs charged against operating profits are contributions payable to the respective scheme in respect of the financial year.

Reserves

In line with recommended practice, the reserves which had been previously designated for specific purposes are no longer disclosed separately within the financial statements. These included reserves for major repairs and future trading commitments as well as other smaller reserves. The Group and the Association continue to internally monitor these sums.

3. Judgements in applying policies and key sources of estimation uncertainty

In preparing the financial statements, management is required to make estimates and assumptions which affect reported income, expenses, assets, and liabilities. Use of available information and application of judgement are inherent in the formation of estimates, together with past experience and expectations of future events that are believed to be reasonable under the circumstances. Actual results in the future could differ from such estimates.

The members of the Board consider the following to be critical judgements in preparing the financial statements:

- The categorisation of housing properties as property, plant, and equipment in line with the requirements of the SORP; and
- The amount disclosed as 'operating surplus' is representative of activities that would normally be regarded as 'operating'.

The Board are satisfied that the accounting policies are appropriate and applied consistently. Key sources of estimation have been applied as follows:

| <u>Estimate</u> | Basis of estimation |
|--|---|
| Valuation of Housing Properties | Housing Properties are held at deemed cost which is based on an existing use valuation at the date of transition of 1 April 2014. The assumptions used in the existing use value were reviewed and are considered reasonable. |
| Useful lives of property, plant and equipment | The useful lives of property, plant and equipment are based on the knowledge of senior management at the Association, with reference to expected asset life cycles. |
| The main components of housing properties and their useful lives | The cost of housing properties is split into separately identifiable components. These components were identified by knowledgeable and experienced staff members and based on costing models. |
| Recoverable amount of rental and other trade receivables | Rental arrears and other trade receivables are reviewed by appropriately experienced senior management team members on a case by case basis with the balance outstanding together with the payment history of the individual tenant being taken into account. |

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

3. Judgements in applying policies and key sources of estimation uncertainty (continued)

| <u>Estimate</u> | Basis of estimation |
|--|---|
| The obligations under the SHAPs pension scheme | This has relied on the actuarial assumptions of a qualified actuary which have been reviewed and are considered reasonable and appropriate. |
| Investments at market value | This has relied on the valuation prepared by investment managers as at the year end. |

4. Particulars of turnover, operating expenditure and operating surplus - Consolidated

| | Turnover | Operating expenditure | Operating surplus | Operating surplus | |
|------------------------------|--------------------|-----------------------|-------------------|----------------------|--|
| | 2025 £ | 2025 £ | 2025 £ | 2024 £ | |
| Affordable lettings (note 6) | 7,164,863 | 6,722,770 | 442,093 | 349,057 | |
| Other activities (note 7a) | 85,379,959 | 84,103,227 | 1,276,732 | 1,729,104 | |
| Total 2025 | 92,544,822 | 90,825,997 | 1,718,825 | | |
| Total 2024 | 87,968,248 ———— | 85,890,087 ———— | | 2,078,161 | |

5. Particulars of turnover, operating expenditure and operating surplus – The Association

| | Turnover 2025 £ | Operating expenditure 2025 £ | Operating surplus 2025 £ | Operating surplus 2024 £ |
|------------------------------|-----------------------|---------------------------------------|-----------------------------------|-----------------------------------|
| Affordable lettings (note 6) | 7,164,863 | 6,722,770 | 442,093 | 349,057 |
| Other activities (note 7b) | 65,725,774 | 64,207,425 | 1,518,349 | 1,665,557 |
| Total 2025 | 72,890,637 | 70,930,195 | 1,960,442 | |
| Total 2024 | 69,480,507 ======= | 67,465,893 | | 2,014,614 |

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

6. Particulars of turnover, operating expenditure and operating surplus from affordable letting activities – Consolidated and Association

| | General Needs Housing £ | Supported Housing £ | 2025 Total £ | 2024 Total £ |
|---|-------------------------------|---------------------------|--------------------|--------------------|
| Rent receivable net of service charges | 512,416 | 5,935,916 | 6,448,332 | 5,982,532 |
| Service charges | 28,916 | 731,136 | 760,052 | 742,507 |
| Gross income from rents and service charges | 541,332 | 6,667,052 | 7,208,384 | 6,725,039 |
| Less voids | (6,837) | (44,009) | (50,846) | (40,183) |
| Net income from rents and services | 534,495 | 6,623,043 | 7,157,538 | 6,684,856 |
| Amortisation of deferred government capital grants | - | 7,325 | 7,325 | 7,325 |
| Total turnover from affordable letting activities | 534,495 | 6,630,368 | 7,164,863 | 6,692,181 |
| Management and maintenance administration costs | 156,727 | 1,008,926 | 1,165,653 | 1,145,985 |
| Service costs | 78,910 | 3,509,473 | 3,588,383 | 3,368,386 |
| Planned and cyclical maintenance costs including major repairs Reactive maintenance costs | 107,897 78,027 | 694,583 502,297 | 802,480 580,324 | 751,503 563,139 |
| Depreciation of social housing | 78,780 | 507,150 | 585,930 | 514,111 |
| Operating expenditure for affordable letting activities | 500,341 | 6,222,429 | 6,722,770 | 6,343,124 |
| Operating Surplus on affordable letting activities, 2025 | 34,154 | 407,939 | 442,093 | |
| Operating Surplus on affordable letting activities, 2024 | 21,626 | 327,431 | - | 349,057 |
| operating complete or and continued, 2027 | | | | |

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

7a. Particulars of turnover, operating expenditure and operating surplus from other activities – Consolidated

| | Grants from Scottish Ministers | Support funding | Total turnover | Operating expenditure | Operating surplus | Operating surplus |
|--|-----------------------------------|-----------------------|----------------------|-----------------------|-----------------------|----------------------|
| | 2025 £ | 2025 £ | 2025 £ | 2025 £ | 2025 £ | 2024 £ |
| Development activities Care activities | 78,360 - | 85,301,599 | 78,360 85,301,599 | 119,540 83,983,687 | (41,180) 1,317,912 | 5,504 1,723,600 |
| Total from other activities 2025 | 78,360 | 85,301,599 | 85,379,959 | 84,103,227 | 1,276,732 | |
| Total from other activities 2024 | 146,479 | 81,129,588 | 81,276,067 | 79,546,963 | | 1,729,104 |

7b. Particulars of turnover, operating expenditure and operating surplus from other activities – Association

| | Grants from Scottish Ministers | Support funding | Other Agency / Management Services | Total turnover | Operating expenditure | Operating surplus / (deficit) | Operating surplus/(deficit) |
|---|--------------------------------------|--------------------|---|----------------------|-----------------------|-------------------------------------|--------------------------------|
| | 2025 | 2025 | 2025 | 2025 | 2025 | 2025 | 2024 |
| | £ | £ | £ | £ | £ | £ | £ |
| Development activities Care activities | 78,360 - | 64,729,834 | 917,580 | 78,360 65,647,414 | 119,540 64,087,885 | (41,180) 1,559,529 | 5,504 1,660,053 |
| Total from other activities 2025 | 78,360 | 64,729,834 | 917,580 | 65,725,774 | 64,207,425 | 1,518,349 | |
| Total from other activities 2024 | 146,479 | 61,743,927 | 897,920 ———————————————————————————————————— | 62,788,326 | 61,122,769 | | 1,665,557 ———— |

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

8. Operating Surplus

| | Consolidated | | Association | |
|---|--------------|---------|-------------|---------|
| | 2025 | 2024 | 2025 | 2024 |
| Operating surplus is stated after: | £ | £ | £ | £ |
| Depreciation: | | | | |
| - property | 539,417 | 495,150 | 539,417 | 495,150 |
| - other fixed assets | 196,104 | 190,694 | 119,928 | 113,579 |
| - loss on disposal of components | 46,513 | 18,962 | 46,513 | 18,962 |
| Loss on disposal of fixed assets | 39,496 | 21,819 | 39,496 | 21,819 |
| External auditor's remuneration exc VAT: | | | | |
| external audit services | 43,518 | 40,175 | 25,467 | 23,625 |
| Internal auditor's remuneration: | 16,813 | 15,120 | 16,813 | 15,120 |
| - internal audit services | | | | |
| Operating lease costs: | | | | |
| - motor vehicles | 35,166 | 49,669 | 35,166 | 49,669 |
| - land and buildings | 484,840 | 460,168 | 484,840 | 460,168 |
| | | | | |

9. Remuneration

Board members are not remunerated.

The number of employees in the year whose emoluments (excluding pension contributions) exceeded £60,000 were as follows:

| | 2025 | 2024 |
|---|------|------|
| More than £60,000 but not more than £70,000 | 3 | 2 |
| More than £70,000 but not more than £80,000 | 6 | 5 |
| More than £80,000 but not more than £90,000 | 1 | 1 |
| More than £90,000 but not more than £100,000 | 2 | 2 |
| More than £100,000 but not more than £110,000 | 1 | - |
| More than £110,000 but not more than £120,000 | - | 1 |
| More than £120,000 but not more than £130,000 | 1 | - |

Total emoluments paid to employees whose emoluments (excluding pension contributions) exceeded £60,000 were as follows:

| Emoluments of those earning > £60,000 | Conso | lidated | Assoc | iation |
|---------------------------------------|---------------------|-------------------|---------------------|-------------------|
| | 2025 £ | 2024 £ | 2025 £ | 2024 £ |
| Salary Pension contributions | 1,143,328 51,163 | 894,683 39,968 | 1,143,328 51,163 | 894,683 39,968 |
| | 1,194,491 | 934,651 | 1,194,491 | 934,651 |
| | | | | |

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

9. Remuneration (continued)

The Association considers key management personnel to be the Board and the senior management team of the Association as detailed on the first page of the accounts under Executive Officers.

| Key management emoluments | Consolid | ated | Associati | on |
|-------------------------------|----------|---------|--------------------|---------|
| , , | 2025 | 2024 | 2025 | 2024 |
| | £ | £ | £ | £ |
| Salary | 499,688 | 460,255 | 499,688 | 460,255 |
| Employers' national insurance | 62,678 | 57,236 | 62,678 | 57,236 |
| Pension contributions | 22,567 | 20,767 | 22,567 | 20,767 |
| | 584,933 | 538,258 | 584,933 | 538,258 |
| | | | | |

The emoluments excluding pension contributions of the highest paid director who is the Chief Executive were £123,507 (2024 - £117,097).

The Chief Executive is an ordinary member of the Scottish Housing Association Pension Scheme (SHAPS) as described in note 22. No enhanced or special terms apply to membership. The Chief Executive had no personal pension arrangements. Pension contributions in respect of the Chief Executive amounted to £5,598 (2024 - £5,211).

| | Consolidated | | Association | |
|---|---------------------|--------------|--------------|--------------|
| | 2025 £ | 2024 £ | 2025 £ | 2024 £ |
| Expenses paid to members of the Board | 1,344 ——— | 1,275 ——— | <u>1,344</u> | <u>1,275</u> |
| Staff costs (including Directors' emolument | s) during the year: | | | |
| Wages and salaries | 72,468,805 | 67,389,958 | 55,530,824 | 51,933,735 |
| Social security costs | 7,155,573 | 6,388,373 | 5,379,543 | 4,834,723 |
| Pension costs | 1,399,287 | 1,341,406 | 1,094,975 | 1,047,679 |
| Pension costs – Past service scheme | | | | |
| expenses | 71,157 | 69,084 | 70,040 | 68,000 |
| | 81,094,822 | 75,188,821 | 62,075,382 | 57,884,137 |

In addition to expenditure on direct salaries, the group incurred £2,014,935 (2024 - £3,209,515) expenditure on the use of agency staff. For Key this was £1,811,747 (2024 - £2,733,155).

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

9. Remuneration (continued)

The average weekly number of persons employed and the full time equivalent (FTE) was as follows:

| | | Consolidated | | |
|-------------|---------|--------------|-------|-------|
| | 2025 | 2024 | | |
| | Average | Average | 2025 | 2024 |
| | weekly | Weekly | FTE | FTE |
| | Nos | Nos | Nos | Nos |
| Head Office | 102 | 100 | 96 | 94 |
| Services | 2,648 | 2,627 | 2,108 | 2,122 |
| | 2,750 | 2,727 | 2,204 | 2,216 |
| | | Association | | |
| | 2025 | 2024 | | |
| | Average | Average | 2025 | 2024 |
| | weekly | Weekly | FTE | FTE |
| | Nos | Nos | Nos | Nos |
| Head Office | 102 | 100 | 96 | 94 |
| Services | 2,106 | 2,085 | 1,608 | 1,622 |
| | 2,208 | 2,185 | 1,704 | 1,716 |
| | | | | |

10. Creditor payments

The group policy is to pay purchase invoices at the end of the month following receipt. On average, invoices are paid within days (2024 - 30 days) of receipt.

11. Interest receivable and payable

| | Co | onsolidated | Associa | | |
|---|------------------|------------------|------------------|-----------------|--|
| Interest receivable and similar income | 2025 £ | 2024 £ | 2025 £ | 2024 £ | |
| Bank deposit interest Union commission | 241,392 1,512 | 189,095 1,589 | 115,294 1,512 | 86,953 1,589 | |
| | 242,904 | 190,684 | 116,806 | 88,542 | |
| Interest payable and similar charges: | | | | | |
| Bank loans and other loan | - | (5,605) | - | (5,605) | |
| Defined benefit pension liability – interest charge (note 22) | (285,000) | (97,000) | (280,000) | (96,000) | |
| | (285,000) | (102,605) | (280,000) | (101,605) | |

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

12. Taxation

Group

The Association and Community Lifestyles Limited have charitable status and thus no corporation tax is due from their charitable activities (2024 - £nil).

KHA Developments Limited did not trade during the year so no tax is payable.

Association

The Association has charitable status and thus no corporation tax is due from is charitable activities.

13. Fixed assets – Housing Land and Buildings – Consolidated and Association

| | 2025 | 2024 |
|---------------------------------|------------|------------|
| Cont | £ | £ |
| Cost At 1 April 2024 | 18,871,422 | 18,606,856 |
| Additions | 886,854 | 307,313 |
| Disposals | (97,029) | (42,747) |
| At 31 March 2025 | 19,661,247 | 18,871,422 |
| Property Depreciation | | |
| At 1 April 2024 | 4,350,239 | 3,878,874 |
| Charge for the year | 539,417 | 495,150 |
| Disposals | (50,516) | (23,785) |
| At 31 March 2025 | 4,839,140 | 4,350,239 |
| Net Book Value at 31 March 2025 | | |
| NEL BOOK VAIUE AL 31 MAICH 2023 | 14,822,107 | 14,521,183 |
| | | |

Total cost of components capitalised for the year amounted to £886,854 (2024 - £307,313). The amount spent on maintenance of housing properties held for letting can be seen in Note 6.

Additions to Housing Properties during the year includes £nil capitalised interest (2024 - £nil) and £nil capitalised administration costs (2024 - £nil). All housing properties are freehold. Properties with a cost of £nil (2024 - £nil) and accumulated depreciation of £nil (2024 - £nil) have been disposed in the year. Components with a cost of £97,029 (2024- £42,747) and accumulated depreciation of £50,516 (2024 - £23,785) have been disposed of for £nil (2024 - £nil) net proceeds.

The housing properties were revalued as at 1 April 2014 by Graham & Sibbald Limited and this value was used as the deemed cost from that date in accordance with FRS 102.

Included in freehold housing properties is land with a historic cost allocation of £1,622,017 (2024 - £1,622,017).

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

| 14. | Fixed Assets - | Other – Consolidated |
|-----|----------------|--|
| | | |

Cost

| | Motor Vehicles £ | Office Equipment £ | Wemyss Bay Lodge £ | Office Accomm- odation £ | Total £ |
|--|---|--|--|---|---|
| At 1 April 2024 | 76,869 | 572,838 | 132,227 | 4,542,791 | 5,324,725 |
| Additions Disposals | (41,999) | 146,798 (163,221) | | | 146,798 (205,220) |
| At 31 March 2025 | 34,870 | 556,415 | 132,227 | 4,542,791 | 5,266,303 |
| Depreciation At 1 April 2024 | 70,332 | 334,713 | 39,672 | 1,104,069 | 1,548,786 |
| Charge for year Disposals | 3,337 (38,799) | 72,152 (111,125) | 4,408 | 116,207 | 196,104 (149,924) |
| At 31 March 2025 | 34,870 | 295,740 | 44,080 | 1,220,276 | 1,594,966 |
| Net Book Value At 31 March 2025 | | 260,675 ====== | 88,147 | 3,322,515 | 3,671,337 |
| At 31 March 2024 | 6,537 | 238,125 | 92,555 | 3,438,722 | 3,775,939 |
| Fixed Assets – Other - | Association | | | | |
| Cost | Motor Vehicles £ | Office Equipment | Wemyss | Office Accomm | |
| | | £ | Bay Lodge £ | -odation | Total £ |
| At 1 April 2024 | 76,869 | £ 324,126 | | | |
| At 1 April 2024 Additions Disposals | 76,869 - (41,999) | | £ | -odation £ | £ |
| Additions | - | 324,126 129,745 | £ | -odation £ | £ 3,021,868 129,745 |
| Additions Disposals | (41,999) | 324,126 129,745 (163,221) | 132,227 - - | -odation £ 2,488,646 - - | £ 3,021,868 129,745 (205,220) |
| Additions Disposals At 31 March 2025 Depreciation | (41,999) 34,870 | 324,126 129,745 (163,221) 290,650 | 132,227 - - 132,227 | -odation £ 2,488,646 - - 2,488,646 | £ 3,021,868 129,745 (205,220) 2,946,393 |
| Additions Disposals At 31 March 2025 Depreciation At 1 April 2024 Charge for year | (41,999) 34,870 70,332 3,337 | 324,126 129,745 (163,221) 290,650 179,875 49,937 | 132,227 - - - 132,227 - 39,672 | -odation £ 2,488,646 - - 2,488,646 - 684,706 | £ 3,021,868 129,745 (205,220) 2,946,393 974,585 119,928 |
| Additions Disposals At 31 March 2025 Depreciation At 1 April 2024 Charge for year Disposals | (41,999) 34,870 70,332 3,337 (38,799) | 324,126 129,745 (163,221) 290,650 179,875 49,937 (111,125) | 132,227 | -odation £ 2,488,646 - - 2,488,646 - 684,706 62,246 | £ 3,021,868 129,745 (205,220) 2,946,393 974,585 119,928 (149,924) |

Office

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

15. Debtors: falling due within one year

| | Consolid | dated | Assoc | iation |
|---|-----------|-----------|-----------|-------------|
| | 2025 | 2024 | 2025 | 2024 |
| | £ | £ | £ | £ |
| Rent arrears | 193,814 | 138,382 | 193,814 | 138,382 |
| Less: provision for bad debts | (36,876) | (30,769) | (36,876) | (30,769) |
| Arrears for rent and service charge | 156,938 | 107,613 | 156,938 | 107,613 |
| Other debtors and prepayments | 715,388 | 753,697 | 581,493 | 644,123 |
| Local authority revenue grant receivable | 8,217,201 | 7,204,993 | 6,282,034 | 5,347,052 |
| Amounts owed by subsidiary undertakings | - | - | 62,509 | 32,714 |
| | 9,089,527 | 8,066,303 | 7,082,974 | 6,131,502 |
| 16. Investments Consolidated | | | 2025 £ | 2024 £ |
| Quoted investments (see below) | | | _ | _ |
| Balances held in deposit accounts (> | 3 months) | | 657,486 | 628,774 |
| | | | 657,486 | 628,774 |
| Association | | | 2025 | 2024 £ |
| Investment in subsidiary undertaking: | | | £ | £ |
| KHA Developments Limited Quoted investments (see below) | | | 1 | 1 |
| Quotod invocationic (000 bolow) | | | | |
| | | | 1 | 1 |

Key Housing Association Limited owns 1 ordinary £1 share in KHA Developments Limited (SC341478). The investment is held at cost. This represents a 100% shareholding in KHA Developments Limited, a company registered in Scotland, whose principal activity is that of acting as the design and build subsidiary of Key Housing Association Limited. There was no financial activity in the year for KHA Developments Limited. The net liabilities at 31 March 2025 were (£1,040) (2024: (£1,040)).

Key Housing Association Limited has 100% control over its subsidiary undertaking Community Lifestyles Limited, a company limited by guarantee whose principal activity is the support of adults with learning disabilities. KEY is the only member of Community Lifestyles Limited and approves the appointment of the directors of Community Lifestyles Limited. Community Lifestyles Limited made a deficit of £120,519 (2024 –surplus of £164,689) for the year ended 31 March 2025. Included in other comprehensive income was an actuarial gain of £4,000 (2024 – actuarial loss of £45,000) in respect of SHAPS to give total comprehensive income of (£116,519) (2024 - £119,689). Community Lifestyles Limited has reserves of £7,959,996 as at 31 March 2025 (2024 - £8,076,515).

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

16. Investments (continued)

The Group and Key Housing Association Limited have quoted investments held via James Hay as follows:

| | Consolidated 2025 | Consolidated 2024 | Association 2025 | Association 2024 |
|-------------------------------|-------------------|-------------------|------------------|---------------------|
| Quoted investments | £ | £ | £ | £ |
| Market value at 1 April 2024 | - | 543,450 | - | 543,450 |
| Movement in market value | - | 9,964 | - | 9,964 |
| Divested in current year | - | (553,414) | - | (553,414) |
| | | | | |
| Market value at 31 March 2025 | - | - | - | - |
| | | | | |

17. Cash and cash equivalents

| | Consolid | dated | Associa | ition |
|---|------------|------------|------------|-----------|
| | 2025 £ | 2024 £ | 2025 £ | 2024 £ |
| Cash - Current account Cash equivalents - Deposit accounts (< 3 | 16,433,758 | 15,695,226 | 9,720,365 | 8,817,490 |
| months) | 1,710,117 | 1,672,847 | 1,169,351 | 1,140,122 |
| | 18,143,875 | 17,368,073 | 10,889,716 | 9,957,612 |

18. Creditors: falling due within one year

| | Consolidated | | Associ | ation |
|--|--------------|------------|-----------|-----------|
| | 2025 £ | 2024 £ | 2025 £ | 2024 £ |
| Bank loans (note 20) | - | _ | - | _ |
| Trade creditors | 44,411 | 134,086 | 44,411 | 134,086 |
| Pension creditor | 314,990 | 404,058 | 243,687 | 341,996 |
| Other creditors | 3,920,470 | 3,773,945 | 2,038,430 | 1,852,492 |
| Social security and other taxes | 1,502,571 | 1,376,881 | 1,105,299 | 1,023,918 |
| Accruals and deferred grant income | 5,327,095 | 5,237,648 | 4,043,568 | 3,993,089 |
| Prepayments of rent and service charge | 231,162 | 217,423 | 231,162 | 217,423 |
| Amounts due to subsidiary undertakings Deferred Government capital grant (note | , | · - | 91,408 | 38,861 |
| 21) | 7,325 | 7,325 | 7,325 | 7,325 |
| | 11,348,024 | 11,151,366 | 7,805,290 | 7,609,190 |
| | | | | |

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

19. Creditors: amounts falling due after more than one year

| | | Consolic | | Associ | ation |
|-----|--|-----------|-----------|-----------|-----------|
| | | 2025 £ | 2024 £ | 2025 £ | 2024 £ |
| | Bank loans (note 20) Deferred Government capital grant (note | - | - | - | - |
| | 21) | 297,775 | 305,100 | 297,775 | 305,100 |
| | | 297,775 | 305,100 | 297,775 | 305,100 |
| 20. | Loans: Consolidated and Association | | | 2025 £ | 2024 £ |
| | Total bank loans outstanding: | | | L | L |
| | Payable in one year or less | | | - | - |
| | Payable within one to two years Payable within two to five years | | | - - | - |
| | Payable over five years | | | - | _ |
| | | | | | _ |
| | Less: payable within one year | | | | |
| | Total bank loans due after one year | | | - | - |

The net book value of housing properties secured at the year-end date was £nil (2024 - £5,180,363). All securities were released on 18 November 2024.

| 21. Deferred capital grants: Consolidated and Association | 2025 | 2024 |
|---|---------|---------|
| Gross grant | £ | £ |
| At 1 April 2024 | 366,246 | 331,246 |
| Grants received in year | - | 35,000 |
| At 31 March 2025 | 366,246 | 366,246 |
| Amortisation of grant | | 40.400 |
| At 1 April 2024 | 53,821 | 46,496 |
| Amortisation | 7,325 | 7,325 |
| At 31 March 2025 | 61,146 | 53,821 |
| Net grant at 31 March 2025 | 305,100 | 312,425 |
| Payable in one year or less | 7,325 | 7,325 |
| Payable within one to two years | 7,325 | 7,325 |
| Payable within two to five years | 21,975 | 21,975 |
| Payable over five years | 268,475 | 275,800 |
| Total | 305,100 | 312,425 |

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

22. Retirement

benefits Defined

benefit scheme

Key Housing Association Limited and Community Lifestyles Limited participate in the Scottish Housing Associations' Pension Scheme (the "Scheme"). The Scheme is a multi-employer defined benefit schemewhich provides benefits to some 150 non-associated employers. The Scheme is funded.

The Scheme is subject to the funding legislation outlined in the Pensions Act 2004 which came into force on 30 December 2005. This, together with documents issued by the Pensions Regulator and Technical Actuarial Standards issued by the Financial Reporting Council, set out the framework for funding definedbenefit occupational pension schemes in the UK.

The Scheme offers six benefit structures to employers, namely:

- Final salary with a 1/60th accrual rate;
- Career average revalued earnings with a 1/60th accrual rate;
- Career average revalued earnings with a 1/70th accrual rate;
- Career average revalued earnings with a 1/80th accrual rate;
- Career average revalued earnings with a 1/120th accrual rate contracted in; and
- Defined contribution.

An employer can elect to operate different benefit structures for their active members (as at the first day of April in any given year) and their new entrants. The DC option can be introduced by the employer on the first day of any month after giving a minimum of three months' prior notice.

Key Housing Association Limited and Community Lifestyle Limited have elected to operate the Defined Contributions Option for existing and new entrants. The defined benefit scheme was closed to future accrual on 1 April 2014. However, the Association and Community Lifestyles Limited are still required to fund the past service deficit liability in respect of the defined benefit scheme.

There was an additional annual employer past service deficit contribution of £126,988 (net of administration costs) (2024 - £1,479,468) made in the year ended 31 March 2025 for the Group including £126,988 (2024 - £1,479,468) for the Association.

The Trustee commissions an actuarial valuation of the Scheme every three years. The main purpose of the valuation is to determine the financial position of the Scheme in order to determine the level of future contributions required, so that the Scheme can meet its pension obligations as they fall due.

The last triennial valuation of the scheme for funding purposes was carried out as at 30 September 2021. This valuation revealed a deficit of £27m. A Recovery Plan was put in place to eliminate the deficit which ran to 30 September 2022.

The Scheme is classified as a 'last-man standing arrangement'. Therefore the company is potentially liable for other participating employers' obligations if those employers are unable to meet their share of the scheme deficit following withdrawal from the Scheme. Participating employers are legally required to meet their share of the Scheme deficit on an annuity purchase basis on withdrawal from the Scheme. For accounting purposes, a valuation of the scheme is carried out with an effective date of 30 September each year. The liability figures from this valuation are rolled forward for accounting year-ends from the following 31 March to 28 February inclusive.

The latest accounting valuation was carried out with an effective date of 30 September 2024. The liability figures from this valuation were rolled forward for accounting year-ends from the following 31 March 2025 to 28 February 2026 inclusive. The liabilities are compared, at the relevant accounting date, with the company's fair share of the Scheme's total assets to calculate the company's net deficit or surplus.

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

22. Retirement benefits (continued)

Group

Present values of defined benefit obligation, fair value of assets and defined benefit liability

| | 31 March 2025 £'000 | 31 March 2024 £'000 |
|--|------------------------|------------------------|
| Fair value of plan assets Present value of defined benefit obligation | 39,008 (44,659) | 42,310 (48,259) |
| Defined benefit liability to be recognised | (5,651) | (5,949) |

Reconciliation of opening and closing balances of the defined benefit obligation

| | Year ended 31 March 2025 £'000 | Year ended 31 March 2024 £'000 |
|--|---|---|
| Defined benefit obligation at start of period | 48,259 | 47,845 |
| Current service cost | - | - |
| Expenses | 71 | 68 |
| Interest expense | 2,296 | 2,288 |
| Actuarial (gains)/losses due to scheme experience Actuarial (gains)/losses due to changes in | 900 | 551 |
| demographicassumptions | (4,575) | (316) |
| Actuarial (gains) due to changes in financial assumptions | - | 213 |
| Benefits paid and expenses | (2,292) | (2,390) |
| Defined benefit liability at the end of the period | 44,659 | 48,259 |

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

22. Retirement benefits (continued)

Reconciliation of opening and closing balances of the fair value of plan assets

| | Year ended 31 March 2025 £'000 | Year ended31 March 2024 £'000 |
|--|--|--|
| Fair value of plan assets at start of the period | 42,310 | 45,129 |
| Interest income | 2,011 | 2,191 |
| Experience on plan assets (excluding amounts included in interestincome) – (loss)/gain | (3,339) | (4,167) |
| Contributions by the employer | 318 | 1,547 |
| Benefits paid and expenses | (2.202) | (2.200) |
| Fair value of plan assets at end of period | (2,292) | (2,390) |
| Tail value of plan assets at the of period | 39,008 | 42,310 |
| Defined benefit costs recognised in the Statement of Comprehe | nsive Income | |
| | Period from 31 March 2024 to 31 March 2025 £'000 | Period from 31 March 2022 to 31 March 2024 £'000 |
| Current service cost | - 74 | - |
| Admin expenses Net interest expense | 71 285 | 68 97 |
| Defined benefit costs recognised in Statement of Comprehensive Income | 356 | 165 |
| Defined benefit costs recognised in Other Comprehensive Income | Year Ended 31 March 2025 £'000 | Year ended 31 March 2024 £'000 |
| Experience on plan assets (excluding amounts included | (3,339) | (4,167) |
| in netinterest cost) – (loss)/gain Experience gains and losses arising on the plan liabilities – | (900) | (551) |
| gain/(loss) Effects of changes in the demographic assumptions underlying the present value of the defined benefit obligation – gain/(loss) | - | 316 |
| Effects of changes in the financial assumptions underlying thepresent value of the defined benefit obligation – gain | 4,695 | (213) |
| Total amount recognised in other comprehensive income – actuarial gain/ (loss) | 456 | (4,615) |

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

22. Retirement benefits (continued)

| Fund allocation for employer's calculated share of assets | | |
|---|----------|----------|
| • • | 31 March | 31 March |
| | 2025 | 2024 |
| | £'000 | £'000 |
| Global Equity | 4,519 | 4,866 |
| Absolute Return | - | 1,901 |
| Distressed Opportunities | - | 1,557 |
| Credit Relative Value | - | 1,490 |
| Alternative Risk Premia | - | 1,524 |
| Liquid Alternatives | 7,182 | - |
| Emerging Markets Debt | - | 741 |
| Risk Sharing | - | 2,539 |
| Insurance-Linked Securities | 148 | 263 |
| Property | 1,932 | 1,789 |
| Infrastructure | 8 | 4,052 |
| Private Equity | 34 | 33 |
| Real Assets | 4,656 | - |
| Private Debt | - | 1,703 |
| Opportunistic Illiquid Credit | - | 1,684 |
| Private Credit | 4,865 | - |
| Credit | 1,659 | - |
| Investment Grade Credit | 1,784 | - |
| High Yield | - | 7 |
| Cash | 208 | 1,096 |
| Corporate Bond Fund | - | - |
| Liquid Credit | - | - |
| Long Lease Property | 13 | 315 |
| Secure Income | 901 | 1,412 |
| Liability Driven Investment | 10,982 | 15,301 |
| • | 65 | (15) |
| Currency Hedging | 52 | 52 |
| Net Current Assets | 39,008 | 42,310 |
| Total Assets | | |

The main financial assumptions used by the Scheme Actuary, TPT, in their FRS 102 calculations are as follows:

| Assumptions as at | 31 March 2025 | 31 March 2025 |
|---|----------------------------|----------------------|
| | % per annum | % per annum |
| | Key Housing Association | CommunityLifestyles |
| Discount rate | 5.73 | 5.82 |
| Inflation (RPI) | 3.13 | 3.1 |
| Inflation (CPI) | 2.76 | 2.79 |
| Salary growth | 3.76 | 3.79 |
| Allowance for commutation of pension for cash at retirement | 75% | 75% of |
| · | of maximum allowance | maximum allowance |

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

22. Retirement benefits (continued)

The mortality assumptions adopted at 31 March 2025 imply the following life expectancies:

| | Life expectancy at age 65 (years) |
|-------------------------|---|
| Male retiring in 2025 | 20.2 |
| Female retiring in 2025 | 22.7 |
| Male retiring in 2044 | 21.5 |
| Female retiring in 2044 | 24.2 |

Life expectancy is based on the Fund's VitaCurves with improvements in line with the CMI 2017 model with an allowance for smoothing of recent mortality experience and long term rates of 1.25% p.a. for males and 1% p.a. for females.

Member data summary

| Active members | | | |
|------------------|--------|------------------------------------|--------------------------|
| | Number | Total earnings (£'000s p.a.) | Average age (unweighted) |
| Males | 20 | ` 917 ' | ` 57 <i>′</i> |
| Females | 38 | 1,698 | 56 |
| Total | 58 | 2,615 | 57 |
| Deferred members | | | |
| | Number | Deferred pensions (£'000s p.a.) | Average age (unweighted) |
| Males | 42 | 113 | 58 |
| Females | 105 | 258 | 57 |
| Total | 147 | 371 | 57 |
| Pensioners | | | |
| | Number | Pensions (£'000s p.a.) | Average age (unweighted) |
| Males | 81 | 616 | 70 |
| Females | 233 | 1,208 | 70 |
| Total | 314 | 1,824 | 70 |

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

22. Retirement benefits (continued)

Association

Present values of defined benefit obligation, fair value of assets and defined benefit liability

| | 31 March | 31 March |
|---|----------|----------|
| | 2025 | 2024 |
| | £'000 | £'000 |
| Fair value of plan assets | 38,399 | 41,684 |
| Present value of defined benefit obligation | (43,965) | (47,549) |
| Defined benefit liability to be recognised | (5,566) | (5,865) |

Reconciliation of opening and closing balances of the defined benefit obligation

| | Year ended 31 March 2025 £'000 | Year ended 31 March 2024 £'000 |
|--|---|---|
| | 2 000 | 2 000 |
| Defined benefit obligation at start of period | 47,549 | 47,154 |
| Current service cost | - | - |
| Expenses | 70 | 67 |
| Interest expense | 2,261 | 2,255 |
| Actuarial (gains)/losses due to scheme experience | 854 | 547 |
| Actuarial (gains)/losses due to changes in demographic assumptions | | (312) |
| Actuarial (gains) due to changes in financial assumptions | (4,489) | |
| | | 217 |
| Benefits paid and expenses | (2,280) | (2,379) |
| Defined benefit liability at the end of the period | 43,965 | <u></u> 47,549 |
| | | |

Reconciliation of opening and closing balances of the fair value of plan assets

| | 31 March 2025 £'000 | 31 March 2024 £'000 |
|---|----------------------------|----------------------------|
| Fair value of plan assets at start of the period Interest income Experience on plan assets (excluding amounts included in interest income) (loss) (gain | 41,684 1,981 (3,303) | 44,476 2,159 (4,118) |
| income) (loss)/gain Contributions by the employer | 317 | 1,546 |
| Benefits paid and expenses | (2,280) | (2,379) |
| Fair value of plan assets at end of period | 38,399 | 41,684 |

Year ended

Year ended

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

22. Retirement benefits (continued)

Defined benefit costs recognised in the Statement of Comprehensive Income

| | Period from 31 March 2024 to 31 March 2025 £'000 | Period from 31 March 2022 to 31 March 2024 £'000 |
|---|--|--|
| Current service cost Admin expenses Net interest expense | 70 280 | 67 96 |
| Defined benefit costs recognised in Statement of Comprehensive Income | 350 | 163 |
| Defined benefit costs recognised in Other Comprehensive Income | Year ended31 March 2025 £'000 | Year ended 31 March 2024 £'000 |
| Experience on plan assets (excluding amounts included in net | (3,303) | (4,118) |
| interest cost) – (loss)/gain Experience gains and losses arising on the plan liabilities – gain/(loss) Effects of changes in the demographic assumptions underlying thepresent value of the defined benefit obligation – gain/(loss) Effects of changes in the financial assumptions underlying the | (854) | (547) 312 |
| present value of the defined benefit obligation – gain | 4,609 | (217) |
| Total amount recognised in other comprehensive income – Actuarial gain/(loss) | 452 | (4,570) |

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

22. Retirement benefits (continued)

| Fund allocation for employer's calculated share of assets | | |
|---|---------------|---------------|
| | 31 March 2025 | 31 March 2024 |
| | £'000 | £'000 |
| Global Equity | 4,448 | 4,794 |
| Absolute Return | - | 1,873 |
| Distressed Opportunities | - | 1,534 |
| Credit Relative Value | - | 1,468 |
| Alternative Risk Premia | _ | 1,501 |
| Liquid Alternatives | 7,070 | , - |
| Emerging Markets Debt | , <u> </u> | 730 |
| Risk Sharing | - | 2,501 |
| Insurance-Linked Securities | 146 | 259 |
| Property | 1,902 | 1,763 |
| Infrastructure | · 8 | 3,992 |
| Private Equity | 33 | 33 |
| Real Assets | 4,583 | - |
| Private Debt | , <u>-</u> | 1,678 |
| Opportunistic Illiquid Credit | - | 1,659 |
| Private Credit | 4,789 | , - |
| Credit | 1,633 | - |
| Investment Grade Credit | 1,756 | 7 |
| High Yield | - | 1,080 |
| Cash | 205 | - |
| O manufacture I and I | - | - |
| Corporate Bond Fund | - | - |
| Liquid Credit | 13 | 310 |
| Long Lease Property | 887 | 1,391 |
| Secure Income | 10,811 | 15,075 |
| Liability Driven Investment | 64 | (15) |
| Currency Hedging | 51 | 51 |
| Net Current Assets Total assets | 38,399 | 41,684 |

The main financial assumptions used by the Scheme Actuary, TPT, in their FRS 102 calculations are as follows:

| Assumptions as at | 31 March 2025 % per annum |
|---|--|
| Discount rate Inflation (RPI) Inflation (CPI) Salary growth Allowance for commutation of pension for cash at retirement | 5.73% 3.13% 2.76% 3.76% 75% of |
| · | maximum allowance |

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

22. Retirement benefits (continued)

The mortality assumptions adopted at 31 March 2025 imply the following life expectancies:

| | Life expectancy at age 65 (years) |
|-------------------------|---|
| Male retiring in 2025 | 20.2 |
| Female retiring in 2025 | 22.7 |
| Male retiring in 2044 | 21.5 |
| Female retiring in 2044 | 24.2 |

Life expectancy is based on the Fund's VitaCurves with improvements in line with the CMI 2017 model withan allowance for smoothing of recent mortality experience and long term rates of 1.25% p.a. for males and 1% p.a. for females.

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

22. Retirement benefits (continued)

Member data summary

| _ | | | | - | | |
|---|------|----|------|----|--------|----|
| Λ | ~+i\ | 10 | me | mb | \sim | rc |
| _ | CH | 76 | 1116 | : | JE | 13 |

| Active members | | | |
|------------------|--------|---------------------------------|--------------------------|
| | Number | Total earnings (£'000s p.a.) | Average age (unweighted) |
| Males | 17 | 776 | 57 |
| Females | 37 | 1,670 | 56 |
| Total | 54 | 2,446 | 57 |
| Deferred members | | | |
| | Number | Deferred pensions (£'000s p.a.) | Average age (unweighted) |
| Males | 40 | 109 | 58 |
| Females | 102 | 255 | 57 |
| Total | 142 | 364 | 57 |
| Pensioners | | | |
| | Number | Pensions (£'000s p.a.) | Average age (unweighted) |
| Males | 79 | 612 | 70 |
| Females | 231 | 1205 | 70 |
| Total | 310 | 1817 | 70 |

Pension contributions by Scheme - Group and Association

Defined contribution - SHAPS

There are 138 active members of the SHAPS DC scheme as at 31 March 2025 for the Group and 122 for Key only. The Group and KEY contribute 4.7% as an employer contribution. Total employer contributions for the year were £277,481 (2024 - £257,934) for the Group and £248,024 (2024 - £232,927) for KEY only. Included in the year end creditors balance is £51,465 (2024 - £43,913) for the Group and £46,963 (2024 - £39,504) for KEY only in respect of pension contributions payable. This represents one month's contributions as well as outstanding contributions for new members.

Defined contribution - Other

The Group also offers a defined contribution pension scheme under SHAPS. Employer contributions for the year were £12,813 (2024 - £14,320) for the Group and £11,531 (2024 - £13,126) for Key Housing Association Limited only. Included in creditors as at 31 March 2025 is £1,839 (2024 - £2,065) in respect of the defined contribution scheme for the group and £1,648 (2024 - £1,884) for Key Housing Association Limited only. This represents one month's contribution. As at 31 March 2025 there were 11 (2024 - 20) active members of the scheme employed by the Group and 10 (2024 - 19) by Key Housing Association Limited.

Auto Enrolment

From 1 November 2013, eligible employees in KEY who were not active members of the SHAPS scheme were automatically enrolled into the Flexible Retirement Plan with contribution levels meeting minimum statutory requirements. From 1 April 2014, eligible employees in Community Lifestyles were similarly enrolled. Employer contributions for the year were £1,108,994 (2024 - £1,069,170) for the Group and £835,420 (2024 - £801,644) for KEY. As at the year-end there were £247,957 (2024 - £226,962) pension contributions outstanding for the Group and £183,002 (2024 - £169,792) for KEY. There were 1,591 (2024 - 1,637) active members for the Group as at 31 March 2025 and 1,257 (2024 - 1,307) for KEY only.

At the year-end £5,930 (2024 - £129,046) was included in the pension creditor in respect of the past service deficit payment and pension management costs due to be paid at the year-end for the Group and £5,837 (2024 - £128,956) for KEY only. There was also £7,800 (2024 - £2,072) in respect of the death in service element for the Group and £6,238 (2024 - £1,860) for KEY.

NOTES THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

22. Retirement benefits (continued)

Employer debt on withdrawal

Following a change in legislation in September 2005 there is a potential debt on the employer that could be levied by the Trustee of the Scheme. The debt is due in the event of the employer ceasing to participate in the Scheme or the Scheme winding up. The debt for the Scheme as a whole is calculated by comparing the liabilities for the Scheme (calculated on a buyout basis i.e. the cost of securing benefits by purchasing annuity policies from an insurer, plus an allowance for expenses) with the assets of the Scheme. If the liabilities exceed assets there is a buy-out debt.

The leaving employer's share of the buy-out debt is the proportion of the Scheme's liability attributable to employment with the leaving employer compared to the total amount of the Scheme's liabilities (relating to employment with all the currently participating employers). The leaving employer's debt therefore includes a share of any "orphan" liabilities in respect of previously participating employers. The amount of the debt therefore depends on many factors including total Scheme liabilities, Scheme investment performance, the liabilities in respect of current and former employees of the employer, financial conditions at the time of the cessation event and the insurance buy-out market. The amounts of debt can therefore be volatile over time.

The Association has been notified by TPT of the estimated employer debt on withdrawal from the Scheme based on the financial position of the scheme as at 30 September 2024. As of this date the estimated employer debt for the Association was £13,350,909 (2024 - £14,919,224) and for Community Lifestyles Limited was £213,797 (2025 - £234,044).

Review of historic benefit changes

The Trustee of the defined benefit pension scheme has carried out a review comparing the benefits provided to Scheme members with the requirements of the Scheme documentation. It received legal advice that there was sufficient uncertainty regarding the effect of some benefit changes to ask the Court to provide the Trustee with the certainty it needs to properly administer the scheme. The Court case has taken place but the outcome is outstanding.

Should the court decide that the historic benefit changes need to be applied differently, then some member benefits would need to be increased, which would increase the value placed on the Scheme liabilities. No allowance has been made for potential additional liabilities with current valuation and no adjustments have been made in these financial statements in respect of this.

23. Operating lease commitments – Consolidated and The Association

| Annual commitments expiring within the following periods post year end: | Land & Buildings 2025 £ | Other 2025 £ | Land & Buildings 2024 £ | Other 2024 £ |
|---|----------------------------------|-----------------------|----------------------------------|--------------------|
| One year or less Between two and five years In five years or more | 479,011 699,688 2,012,757 | 28,847 16,424 - | 427,622 708,809 1,959,324 | 40,076 23,702 |
| | 3,191,456 | 45,271 | 3,095,755 | 63,778 |

NOTES THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

| 24a. | Share capital – Consolidated and Association | 2025 £ | 2024 £ |
|------|---|------------------|------------------|
| | Shares of £1 each fully paid and issued at: | | |
| | Brought forward at 1 April Shares issued during the year Shares cancelled during the year | 211 2 (16) | 225 4 (18) |
| | Shares of £1 each fully paid at 31 March | 197 | 211 |

The Association issued two (2024 - four) shares in the year. The shares have limited rights with no rights to dividends, redemptions or winding up. Each shareholder has the right to vote at the General Meetings.

24b. Revenue reserves

The revenue reserve includes all current and prior year retained surpluses or deficits.

NOTES THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

| 25a. | Net cash inflow from operating activities: Consolidated | 2025 | 2024 |
|------|--|---|--|
| | | £ | £ |
| | Surplus for the year | 1,676,729 | 2,176,204 |
| | Adjustments for non-cash items | | |
| | Depreciation of tangible fixed assets including loss on disposal of components | 782,034 | 704,806 |
| | Carrying amount of tangible fixed asset disposals Increase/(decrease) in creditors Decrease in debtors Decrease/(increase) in stock Interest charge in respect of the defined benefit pension liability | 55,296 196,658 (1,023,224) - 285,000 | 32,389 580,578 377,269 2,047 97,000 |
| | Adjustments for investing or financing activities | 200,000 | 31,000 |
| | Net proceeds from sale of tangible fixed assets Interest payable | (15,800) | (10,750) 5,605 |
| | Interest receivable SHAPS past service deficit payment Shares cancelled | (242,904) (126,988) (16) | (190,684) (1,479,468) (18) |
| | Release of deferred Government Capital grants Movement in market value of investments | (7,325) - | (7,325) (9,964) |
| | | | |
| 25b. | Net cash inflow from operating activities Net cash inflow from operating activities: Association | 1,579,460 | 2,277,689 |
| 25b. | Net cash inflow from operating activities: Association | 2025 £ | 2024 £ |
| 25b. | Net cash inflow from operating activities: Association Surplus for the year | 2025 | 2024 |
| 25b. | Net cash inflow from operating activities: Association Surplus for the year Adjustments for non-cash items Depreciation of tangible fixed assets including loss on disposal of | 2025 £ | 2024 £ |
| 25b. | Net cash inflow from operating activities: Association Surplus for the year Adjustments for non-cash items | 2025 £ 1,797,248 | 2024 £ 2,011,515 |
| 25b. | Net cash inflow from operating activities: Association Surplus for the year Adjustments for non-cash items Depreciation of tangible fixed assets including loss on disposal of components Carrying amount of tangible fixed asset disposals (Decrease) in creditors (Increase) in debtors Decrease/(increase) in stock Interest charge in respect of the defined benefit pension liability | 2025 £ 1,797,248 705,858 55,296 196,100 (951,472) | 2024 £ 2,011,515 627,691 32,389 278,518 1,363,317 2,047 |
| 25b. | Net cash inflow from operating activities: Association Surplus for the year Adjustments for non-cash items Depreciation of tangible fixed assets including loss on disposal of components Carrying amount of tangible fixed asset disposals (Decrease) in creditors (Increase) in debtors Decrease/(increase) in stock | 2025 £ 1,797,248 705,858 55,296 196,100 (951,472) | 2024 £ 2,011,515 627,691 32,389 278,518 1,363,317 2,047 |

NOTES THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

| 26. | Capital commitments – Consolidated and Association | 2025 £ | 2024 £ |
|-----|---|----------------------|----------------------|
| | Contracted for but not provided for in the financial statements | - | |
| | Authorised by the Management Committee but not contracted for | - | - |
| 27. | Housing stock – Consolidated and Association | | |
| | | 2025 No of units | 2024 No of units |
| | New build - mainstream New build – supported Rehabilitation - mainstream Rehabilitation - supported | 96 596 - 22 | 97 595 - 22 |
| | | 714 | 714 |
| | | 2025 No of units | 2024 No of units |
| | Registered accommodation: Number of bed spaces | | |
| | | - | |

There are no new units under development for either year.

There was one unit transferred from management mainstream to management supported in the year.

NOTES THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

28. Legislative provisions

The Association is incorporated under the Co-operative and Community Benefit Societies Act 2014 and registered with the Financial Conduct Authority.

29. Related parties

Subsidiary undertakings

In August 1995, Key Housing Association set up a subsidiary company, Community Lifestyles Limited. This company provides individualised home and community support services to adults with learning difficulties, mainly in housing not provided by the Association. This is provided under contracts with local authorities, mainly Glasgow City Council.

From August 1998 Community Lifestyles Limited became a registered charity and limited by guarantee. It remains under the control of Key Housing Association Limited.

The transactions between the two entities during the year have consisted of net recharges totaling £917,580 (2024 - £881,120) by Key Housing Association to Community Lifestyles Limited for staff costs and other overheads. There was also a total of £246,814 (2024 - £234,948) of recharges from Community Lifestyles Limited to Key Housing Association Limited for staff costs and other overheads. At 31 March 2025, Community Lifestyles Limited owed Key Housing Association Limited £62,509 (2024 - £32,714) in respect of sundry items. Included in the year end creditors is £91,408 (2024 - £38,861) in respect of sundry items payable to Community Lifestyles Limited.

Members of the Board

During the year the Association had no (2024 - none) member of the Board who was also a tenant. The tenancies of these members of the Board are on normal terms and the members cannot use their position to their advantage. The total rent charged in the year relating to Board members who are tenants is £nil (2024 - £nil). The total prepaid rent relating to Board members who are tenants included within creditors at the year end is £nil (2024 - £nil).

30. Post Balance Sheet Event

On 31 May 2025, all Community Lifestyles' employees and services were transferred over to Key Housing Association. All assets and liabilities were also transferred over on this date.